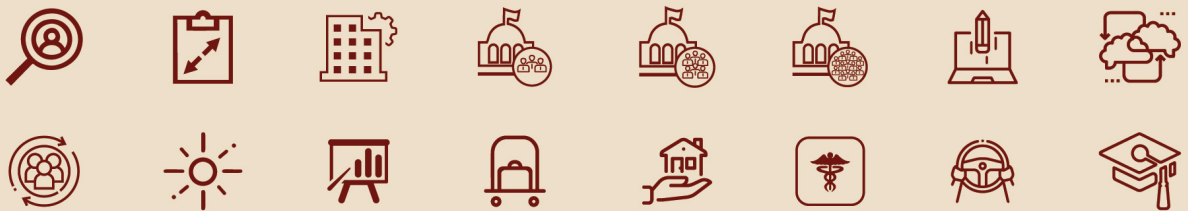




الشبكة العربية للمسؤولية  
الإجتماعية للمؤسسات  
**Arabia CSR Network®**



# ARABIA CSR AND SUSTAINABILITY AWARDS 18<sup>th</sup> CYCLE 2025



## WINNERS BOOKLET



Printed on 100% Recycled Paper

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## About the Network

The Arabia Corporate Social Responsibility (CSR) Network (ACSRN) is a multi-stakeholder participatory platform through which a range of activities are offered to organisations, to build knowledge, awareness and capacity for the deployment of ESG strategies, policies and practices.

Originating in 2004, the Arabia CSR Network was the first entity in the Arab Region to establish a network of sustainability minded organisations, public and private alike. Starting with the GCC countries, it soon spread to the entire Middle East and North Africa (MENA) region.

Among the earliest activities designed by the Network was the Arabia CSR & Sustainability Awards, which was launched in 2008. It was followed by the Arabia CSR Forum in 2010, which has since become the meeting point of sustainability leaders, experts and practitioners from across the entire globe.

ACSRN also publishes the annual Arabia CSR & Sustainability Best Practice Case Studies, a rich and informative resource book that features organisations that have distinguished themselves as winners and finalists of the Arabia CSR & Sustainability Awards.

ACSRN offers advisory services in sustainability vision, mission & values, strategy review and formulation, gap and SWOT analysis, and sustainability reporting. ACSRN is also recognised as a third-party assurance provider for sustainability reports.

ACSRN has been one of the pioneers in developing locally based knowledge content on social responsibility and sustainability. In recognition of its expertise, ACSRN was the first entity in the GCC Region to officially become a local training partner of the Global Reporting Initiative (GRI) and went on to offer the only GRI certified training in both English & Arabic language for a full decade in the Arabic Speaking Middle East countries. ACSRN also developed and offers other CSR trainings in collaboration with the Asian Institute of Management (AIM) in the Philippines. ACSRN currently offers a selection of trainings and workshops, focused on various stages and aspects of implementation of CSR, ESG and Sustainability.

## Focus Areas



# Foreword



## Habiba Al Mar'ashi Founder & CEO

"Do not go where the path may lead, go instead where there is no path and leave a trail". - Ralph Waldo Emerson

The winners of the Arabia CSR and Sustainability Awards have gone where there was no charted course, but they blazed the trail and left their imprint.

As the "Sustainability Benchmark" of the Arab region, hundreds of organisations have used the awards to build and boost their sustainable business strategies. Many organisations have applied in multiple cycles if not all, utilising each experience as another notch up. What started in 2008 as a simple recognition scheme for organisations in the GCC Region evolved over time to become the Arab region's only platform for knowledge, skills and capacity development along with recognition and renown.

The base of the awards stands firm on leading international frameworks and standards related to sustainable development, while the criteria and requirements are set to the highest standard of performance in ESG areas. Therefore, participating in the awards has become a unique learning experience. This is further enriched by the independent jury evaluation and comments, which provide clarity on the areas of strength and weakness.

The organisations and entities that are featured in this booklet have undergone a rigorous process of review, assessment and validation, and have impressed the jury by their efforts and achievements. A remarkable aspect of this cycle has been the significant influx of new entrants, accounting for 41%, with several of them securing top positions across various award categories. In 2025, the scores of the finalists and winners have exceeded those of past years, which is a positive indicator of the increasing maturity in sustainability performance among organisations in the Arab region. However, this year also saw a dip in the participation of organisations from the financial sector in the region, in comparison to last year's strong contenders.

We particularly applaud all the participants of the 18th cycle, who are champions in their own right, irrespective of the results. Their dedication to principles of responsible business and sustainable growth in a constantly changing world is truly remarkable. They have demonstrated a deep belief in the triple bottom line and non-financial performance as a means of composite success that goes beyond the immediate and short term.

Finally, the 18<sup>th</sup> cycle of the Arabia CSR and Sustainability Awards owes much to all the entities that offered support of various kinds including patronage, sponsorship, etc. The collective efforts of participants and partners have contributed to its success and this consistent factor has become the main pillar of this platform. We are committed to ensuring that it continues to thrive amidst all the challenges and issues that pepper the landscape, and provide organisations the opportunity to excel and be acknowledged as excellent and inspirational.

I welcome you to enjoy this booklet that captures the journey of a group of trail blazers, which I hope will inform and shape your own pathway to a sustainable future. I present the winners and finalists of the Arabia CSR and Sustainability Awards 2025.

# Evolution of the Awards

The Arabia CSR and Sustainability Awards, a brainchild of the Arabia CSR Network, was launched in 2008 as an inspirational, rewarding and recognition scheme that aims to highlight the efforts of public and private organisations operating in the Gulf Cooperation Council (GCC) States.

The genesis of the award can be traced back to a survey that was undertaken by the Network in 2006 to determine the state of CSR and sustainability, as reflected in the performance of the Network's members.

A little understood concept at the time, CSR in the Arab world was mainly limited to charity or philanthropic pursuits and activities connected with business excellence. Worldwide, the adoption of management standards and frameworks was on the ascend, and those on Quality and Environment were particularly prevalent. It was no different in the Arab region. However, the desire to contribute to societal development was not new to the region, since it is embedded in its social and religious underpinnings.

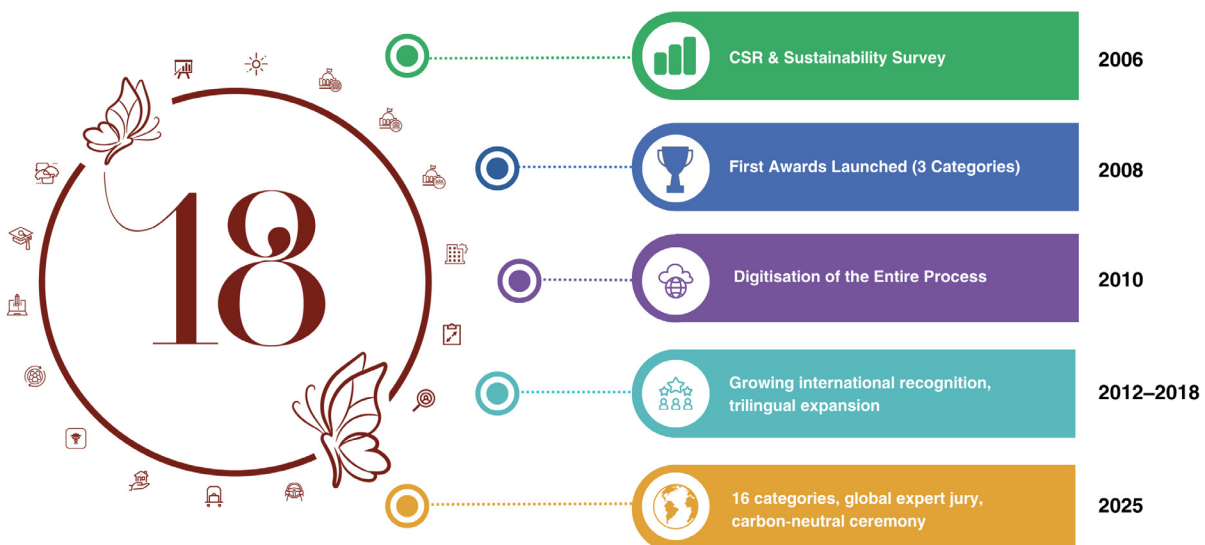
The first couple of cycles of the award were relatively simple and featured a handful of categories. Along the next few years, it grew in strength as a result of a comprehensive application system that was drawn up, based on leading global frameworks and standards on CSR and Sustainability. Distinguished local and international entities lent support to the award as patrons and partners. The credibility of the award continued to grow, as did its reach. Hundreds of organisations across size, sectors and countries applied to the award, and many did so across multiple cycles of the award. The award became recognised globally as one of the most rigorous of its kind.

From three categories at inception, the award today has 16 categories based on size and sector, offering flexibility and fair competition to applicants. The award was opened in three languages - Arabic, English, and French, in consideration of the linguistic diversity within the Arab world. A trilingual panel of local and global experts are chosen for each cycle to assess the applications. The results are audited by a recognised third-party assurance provider, further solidifying the reputation of the award. At the commencement of each cycle, all aspects of the award are subjected to a rigorous review and analysis to ensure accuracy, relevance and contemporaneity.

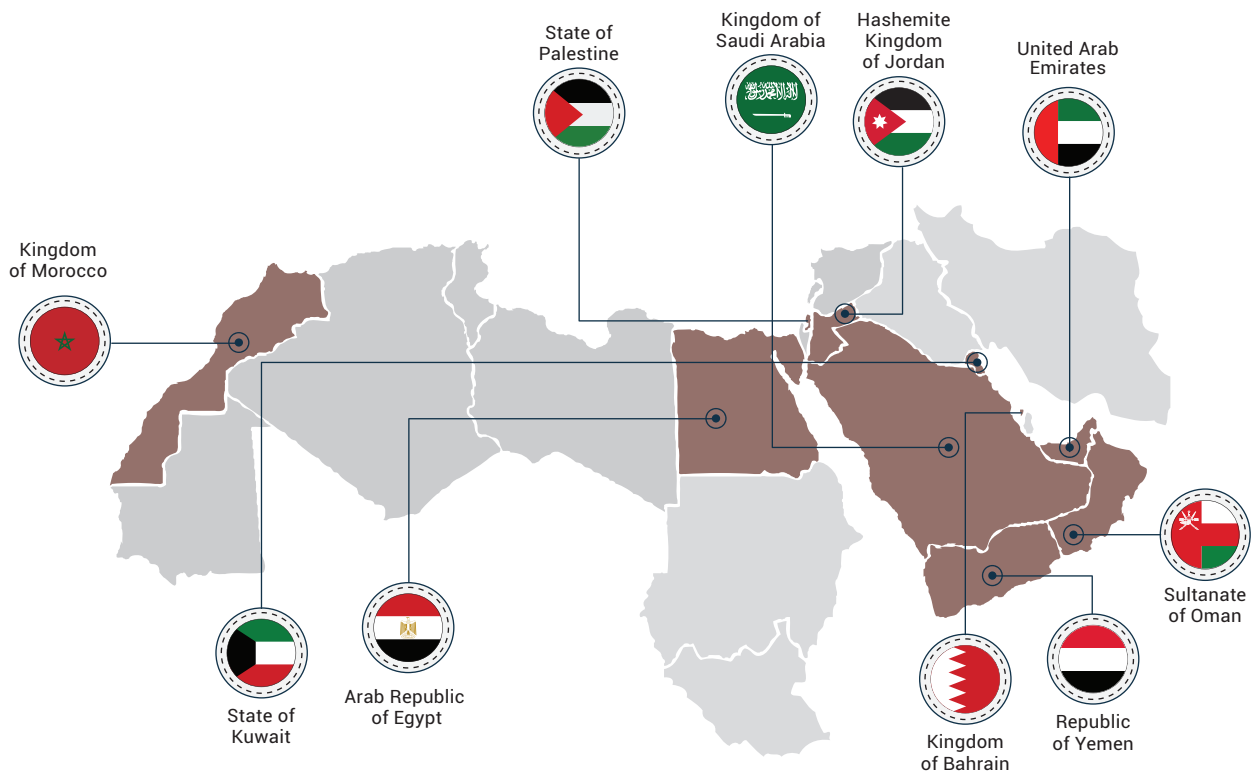
In alignment with the emerging needs for transparency and digitisation, the award became fully electronic from 2010. All processes, from registration to application to final assessment, are completely digitised. To explain the criteria, requirement and technical aspects to registered and potential applicants, an Award Clinic is organised for each cycle. Results of each cycle is published in a Best Practice Case Studies book, which tracks the winners and other finalists of each cycle. A grand ceremony is held at the end of each award cycle to announce and commemorate the winners and finalists and honour the patron, sponsors and partners. This event has been carbon neutral for many years now.

All applicants are presented with certificates of participation and a full detailed report containing the jury's scores and feedback. Along with a self-assessment component, the jury assessment adds immense value in comparing and identifying gaps and areas of improvement.

The evolution of the Arabia CSR and Sustainability Awards is a testament to its dynamism and ability to withstand the tests of time. The award faced the tumults of economic slowdown and the Covid-19 pandemic with resilience and managed to stay afloat. It ultimately highlights the continuous pursuance of sustainable development among Arab nations, a fact often overlooked, although many organisations are global leaders in business and sustainability, as acknowledged and supported by the "Green Oscars" of the Arab region.



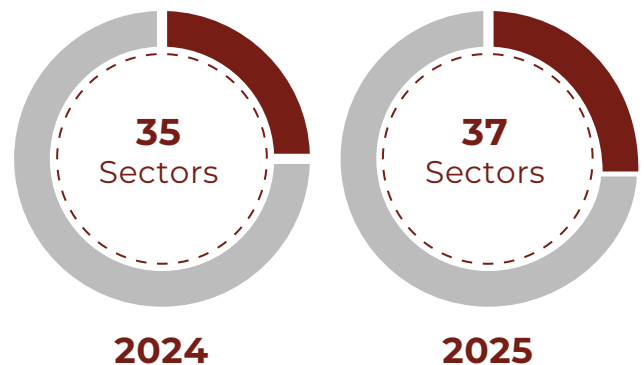
## Participation by Country



## Participation by Sector

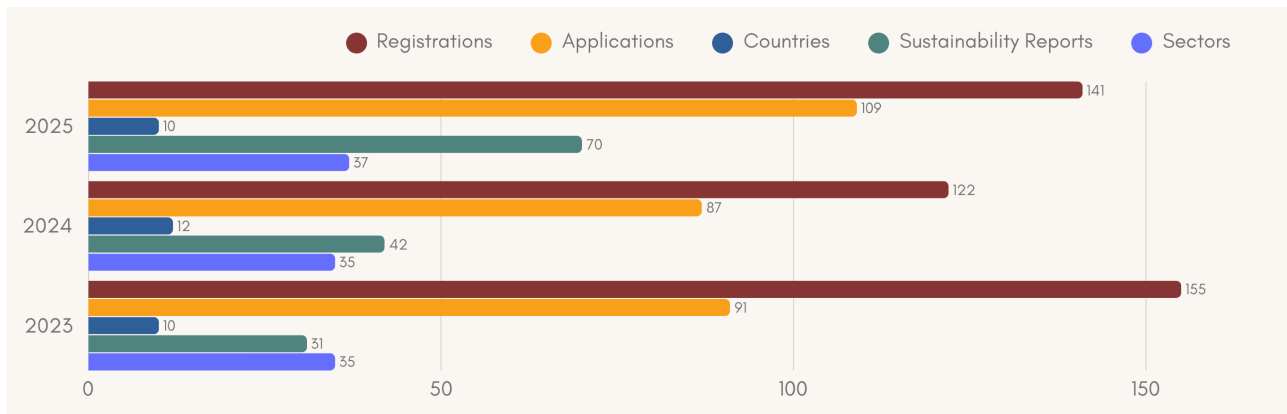
- Automotive
- Aviation
- Building technology, software, and service solutions in all verticals
- Chemicals & Petrochemicals
- Construction & Materials
- Consulting
- Cosmetics
- Distributors
- Education
- Energy
- Environmental services
- Facilities management
- Financial services & banks
- Food & beverage
- Government/public service
- Healthcare
- Higher Education Institute
- Holding
- Hospitality
- Industrial
- Industrial & Economic Zone
- Investment
- Logistics

- Manufacturing
- Marketing
- Mining
- Non-profit/Non-governmental
- Oil & Gas
- Recycling
- Relocations
- Renewable energy
- Real estate
- Retail
- Social enterprise
- Technology
- Travel & Leisure
- Utilities



# Trends Analysis 2025

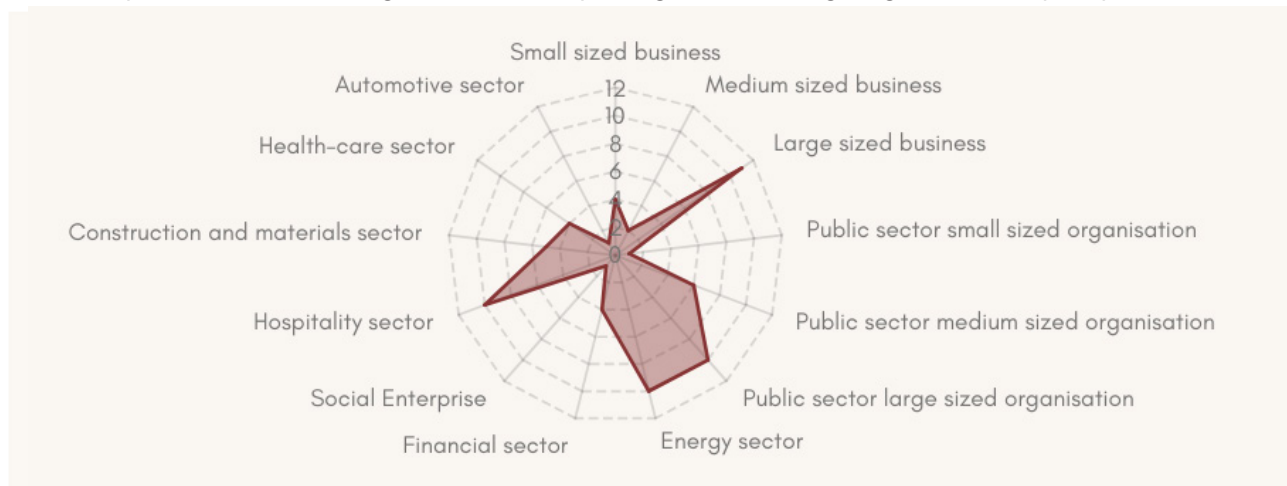
The 18<sup>th</sup> cycle of the Arabia CSR & Sustainability Awards, marked an exceptional milestone in advancing corporate sustainability across the Arab region. This edition reflected several noteworthy shifts that underline the growing maturity of ESG practices, organisational accountability and sectoral engagement.



Participation in 2025 recorded a sharp increase, with 141 registrations and 109 applications, surpassing the totals of the previous two years. It demonstrates the rising recognition of the Awards as a credible platform for benchmarking sustainability performance and highlights a greater willingness of organisations to subject themselves to third-party evaluation. While overall participation expanded, geographic diversity showed a slight contraction, with applications from 10 Arab countries compared to 12 in 2024. This is likely a reflection of the continuing geopolitical and economic instability affecting parts of the region. Nevertheless, the consistently strong engagement across industries illustrates the resilience and deepening commitment of entities to sustainability, regardless of external headwinds.

One of the most striking features of the 2025 cycle was the sharp increase in sustainability reports submitted to the jury, which rose to 70 compared with 42 in the previous year, a growth of nearly 67%. This surge signals a strengthening culture of transparency and performance measurement. A large proportion of reports adhered to the Global Reporting Initiative (GRI) Standards, a number were externally assured, further enhancing the credibility and reflecting global best practices in sustainability disclosure.

The analysis of sustainability reporting by sector and size provides additional insights. Large private sector businesses submitted the highest number of reports at 12, followed by strong contributions from large and medium-sized public sector organisations. Hospitality and Energy emerged as leading sectors, each accounting for 10 reports, underscoring their pivotal role in driving sustainability transitions in the region. Other sectors such as construction, financial services, healthcare and social enterprises also made meaningful contributions, pointing to a broadening integration of ESG principles.



Overall, 37 distinct industry sectors were represented in the 2025 cycle, a clear indication of the diffusion of sustainability practices well beyond traditional industries. This diversity of participation confirms that ESG has become a mainstream consideration, with both private and public organisations recognising its strategic value in enhancing resilience, competitiveness and stakeholder trust.

Taken together, this year's results highlight three key trends: a significant acceleration in sustainability reporting practices, a marked increase in applications despite a narrower geographic base, and a widening sectoral representation that points to the institutionalisation of ESG in the region. These developments reflect alignment with global standards and the rising expectations of stakeholders for measurable and transparent outcomes. Looking ahead, the Arabia CSR & Sustainability Awards will continue to serve as a benchmark for excellence, a catalyst for best practice exchange and a powerful platform to advance the region's sustainability agenda.





# LARGE PUBLIC SECTOR CATEGORY





# WINNER

## LARGE PUBLIC SECTOR CATEGORY



### Dubai Electricity & Water Authority (DEWA) United Arab Emirates



Since its establishment in 1992, Dubai Electricity and Water Authority (DEWA) has grown into one of the world's leading utilities, embedding sustainability, innovation, and resilience at the heart of its mission and the core of its operations.

Guided by the vision of being "a globally leading sustainable, innovative corporation committed to achieving Net Zero by 2050," DEWA drives the UAE's transition to a clean, circular economy while delivering reliable, efficient, and future-ready services to millions of residents and businesses.

DEWA has aligned its strategy to the UN Sustainable Development Goals (SDGs), prioritising Goals 6, 7, 8, 9, 12 & 13.

Its initiatives have already yielded measurable results: renewable energy capacity has reached 2,860 MW, improving efficiency by 41.73% between 2006 and 2023, resulting in a 100% satisfaction rate among employees of determination in 2023. The authority's climate roadmap, guided by the Dubai Clean Energy Strategy 2050 and the UAE's Net Zero 2050 Strategy, targets 100% clean energy capacity and net-zero emissions by mid-century.

At the forefront of this transformation is the Mohammed bin Rashid Al Maktoum Solar Park, the world's largest single-site solar project, which will generate 7,260 MW when fully operational.

It has already achieved 3,860 MW as of 2025, contributing 21.5% of Dubai's energy mix and preventing over 6.5 million tonnes of CO<sub>2</sub> annually.

Innovation drives DEWA's operational excellence. Programmes such as the High Water Consumption Alert use IoT and analytics to detect abnormal usage, saving AED 7.1 million, reducing 9,500 tonnes of CO<sub>2</sub> emissions and streamlining customer inspections.

Lifecycle analysis guides infrastructure decisions, while hybrid desalination, advanced turbine upgrades and asset optimisation maximise efficiency and longevity.

DEWA became the first utility in the Middle East to achieve ISO 20400:2017 for Sustainable Procurement, embedding a green purchasing system that prioritises recycled, durable and low-carbon products.

Governance and ethics are central to DEWA's ESG framework. The Climate Change & Sustainability Department oversees performance, with executive KPIs tied directly to sustainability targets. Certifications including ISO 37301 (Compliance) and ISO 37001 (Anti-Bribery) reflect a zero-tolerance policy toward corruption, supported by whistleblowing channels

and a dedicated ethics app. DEWA is also committed to inclusion, labour rights and safety, implementing ISO 45001 for occupational health, ISO 39001 for road safety, and full compliance with UAE labour laws.

In 2024, employee satisfaction among persons of determination reached 100% for the third consecutive year, while family and customer satisfaction stood at 98% & 97.6%, respectively.

DEWA was recognised as the Best People of Determination-Friendly Government Entity at the Dubai Government Excellence Programme 2024.

Through CSR initiatives, DEWA invests in education, health and social welfare. Programmes such as the "For Generations to Come" campaign distributed 2,500 school bags to low-income students in 2024, alongside health, cultural and environmental initiatives achieving over 95% community satisfaction.

By combining landmark projects like the Mohammed bin Rashid Solar Park, industry-first certifications, measurable carbon reductions, cutting-edge innovations, inclusive policies and robust governance, DEWA exemplifies how a public utility can be a global benchmark for sustainable, equitable and future-ready service.

Its integrated ESG approach ensures that economic growth, environmental stewardship and social impact advance hand in hand.



Declaring 2025 as the Year of the Community under the slogan Hand in Hand reflects the UAE leadership's vision of unity and empowerment. Between 2013–2024, we launched 465 initiatives, with employees contributing 249,843 volunteer hours. In 2024 alone, 27 initiatives benefited over five million people. Guided by sustainability goals, our CSR efforts promote environmental protection and support the leadership's vision of a brighter, inclusive, and sustainable future.

H.E. Saeed Mohammed Al Tayer  
MD & CEO



# 1<sup>st</sup> RUNNER UP

(TIE)

## LARGE PUBLIC SECTOR CATEGORY



### Environment Agency Abu Dhabi (EAD) United Arab Emirates



Founded in 1996, the Environment Agency – Abu Dhabi (EAD) is the largest environmental regulator in the Middle East, mandated to protect and enhance air quality, ground-water, biodiversity and climate resilience across the Emirate.

Its mission is closely aligned with the UAE Net Zero by 2050 strategy and international climate commitments, positioning EAD as a regional leader in sustainable governance, conservation and environmental policy.

EAD has pioneered the adoption of digital tools to improve transparency and accountability. It was the first entity in MENA to implement an Enhanced Transparency Framework (ETF) under the Paris Agreement, enabling automated collection and monitoring of environmental data with minimal human intervention.

The agency also operates one of the region's most comprehensive open data platforms, providing government, private sector and public stakeholders access to real-time metrics on air and water quality, as well as biodiversity indicators and pollution trends.

As the UAE's designated National Authority for the Greenhouse Gas Inventory, EAD oversees emissions reporting, verification and climate scenario modeling across sectors.

Its policy tools and mitigation strategies guide national adaptation plans, ensuring Abu Dhabi is well-positioned to meet its 2050 net-zero targets.

Regulatory oversight extends to water, waste, hazardous materials and pollutants, with initiatives such as the Groundwater Atlas informing sustainable resource management and balancing conservation with agricultural and industrial demand.

Conservation remains a cornerstone of EAD's work. The agency manages more than 20 protected areas, covering 16.9% of Abu Dhabi's territory, and safeguards critical ecosystems, including deserts, mangroves, seagrass beds and coral reefs.

Through the Sheikh Zayed Protected Areas Network, EAD protects threatened species such as dugongs, hawksbill turtles and Arabian oryx.

Notable global rewilding initiatives include the successful reintroduction of the Scimitar-horned Oryx in Chad, while locally, EAD oversees one of the world's largest dugong populations, estimated at around 3,000 individuals.

Education and public engagement are integral to EAD's approach. Programmes like the Sustainable Schools Initiative (SSI) and Sustainable Campus Initiative (SCI) empower stu-

dents to lead eco-clubs, sustainability audits and research projects, reaching over 100 schools and multiple universities across the Emirate.

Public campaigns such as "Connect with Nature," implemented with Emirates Nature–WWF, engage thousands of young people through field trips, citizen science and conservation volunteering.

These efforts help raise environmental awareness and also build a culture of stewardship and sustainable citizenship for future generations.

Governance at EAD is anchored in internationally recognised standards, including ISO 14001, ISO 45001 and ISO 9001, ensuring operational excellence, occupational safety and quality management. Globally, EAD collaborates with organisations such as IUCN, UNEP and WWF, contributing expertise to biodiversity protection and climate negotiations on an international stage.

Through science-based policymaking, robust conservation efforts, transparent data systems and community engagement, the Environment Agency – Abu Dhabi is shaping a resilient, low-carbon future. Its integrated approach demonstrates how a government institution can safeguard natural heritage while driving systemic environmental and climate resilience.

EAD stands as a benchmark in the region for environmental stewardship, sustainable governance and the pursuit of a more sustainable, equitable and climate-resilient future.

“At EAD we believe that sustainability is not merely a commitment, but a legacy we honor and a future we shape. Sustainability, innovation, and social responsibility are embedded as an integrated institutional approach that reflects our vision to balance environmental protection, economic advancement, and community well-being. Under the wise leadership of Abu Dhabi Government, we reaffirm our pioneering role in supporting national and regional goals, while remaining aligned with both national and global agendas.

H.E. Dr. Shaikha Salem Al  
Dhaeri  
Secretary General





# 1<sup>st</sup> RUNNER UP

(TIE)

## LARGE PUBLIC SECTOR CATEGORY



## Ministry of Municipalities and Housing

### Kingdom of Saudi Arabia

وزارة البلديات والإسكان  
Ministry of Municipalities and Housing



Since its establishment in 1975, the Ministry of Municipalities and Housing (MOMAH) has played a pivotal role in shaping Saudi Arabia's urban and rural landscapes. Today, MOMAH integrates sustainability at the heart of its mission, driving environmental stewardship, social equity and economic resilience in alignment with Saudi Vision 2030 and the UN Sustainable Development Goals.

MOMAH's mission focuses on balanced development, improved quality of life, and inclusive growth. Its core values, beneficiary-centricity, transparency, innovation and integrity, guide nationwide programmes in sustainable housing, digital transformation and urban planning. With a goal of raising homeownership to 70% by 2030, the Ministry has already delivered over 65,000 sustainable housing units through the Developmental Housing Initiative while modernising infrastructure and enabling smart city projects such as NEOM.

Environmental sustainability is central to MOMAH's strategy. Through the Mostadam Green Building Rating System, over 70 national projects covering more than 50 million square meters have applied sustainability assessments. Green building codes, modern construction methods and eco-design standards drive reductions in energy use, water consumption and embodied carbon. The Green Suburbs Initiative targets the planting of 1.3 million trees by the end of 2025, creating greener and healthier urban environments.

MOMAH has committed to achieving 100% renewable energy in new housing by 2027, diverting 45% of construction waste from landfills, and reducing carbon emissions per unit by 25% by 2026. Water efficiency programmes, including mandatory rainwater harvesting in arid regions, aim for a 20–25% reduction in consumption across projects. Aligned with the Saudi Green Initiative, MOMAH contributes to the Kingdom's net-zero by 2060 target. Its Sustainable Building Programme, spanning nearly 47 million square meters, integrates lifecycle assessments to track and reduce greenhouse gas emissions across Scopes 1, 2 & 3. Waste management improvements in Riyadh demonstrate potential for up to 58% emissions reduction through segregation, recycling and waste-to-energy initiatives.

The Ministry promotes modern construction methods such as prefabrication and modular housing, cutting embodied carbon and construction waste significantly. Monitoring systems, AI dashboards and national reporting through the Carbon Management System (CMS) ensure transparency and measurable climate progress. On the social front, MOMAH advances affordable housing, labour rights, and community development. By 2030, the Ministry aims to deliver 200,000 affordable homes and empower 150,000 individuals through

the Tamkeen training programme. Initiatives like the Bahja Project expand urban green spaces, while heritage village rehabilitation preserves cultural identity. MOMAH partners with more than 430 NGOs and leverages platforms such as Sakani and Balady to foster citizen participation, achieving beneficiary satisfaction rates exceeding 80%.

MOMAH enforces a zero-tolerance anti-corruption policy, collaborating with the national anti-corruption authority, Nazaha. Blockchain-enabled systems track NGO funding with full transparency, while digital grievance channels, including the 940 Complaints System, ensure accountability. ESG oversight is embedded in executive contracts, with over 50 performance indicators monitored via AI-powered dashboards.

Innovation drives MOMAH's leadership. AI-powered visual pollution detection has improved urban cleanliness by 30%, while 3D-printed housing and GPS-based site selection exemplify cutting-edge urban solutions. Internationally, the Ministry's Developmental Housing Initiative has been recognised by UN-Habitat and UNDP for 11 pioneering features, including transparent digital beneficiary systems.

By combining visionary housing goals with measurable environmental targets, robust community partnerships and advanced technology, the Ministry of Municipalities and Housing is redefining sustainable urban development in Saudi Arabia, setting a regional benchmark for public sector leadership and innovation.



The Ministry of Municipalities and Housing established an inspiring model in developmental housing by offering innovative, sustainable housing solutions for eligible families through strategic partnerships. It focused on empowering beneficiaries, improving their quality of life, and launching initiatives to increase homeownership among Saudi families, aligning with the goals of Saudi Vision 2030 and supporting sustainable development objectives.

Engr. Sultan bin Jarees  
Al Jarees

Adviser to His Excellency the Minister of Municipalities and Housing for the Third Sector and General Supervisor of the Housing



## 2<sup>nd</sup> RUNNER UP

### LARGE PUBLIC SECTOR CATEGORY



## Dubai Customs United Arab Emirates



جمارك دبي  
Dubai Customs

For more than a century, Dubai Customs has played a pivotal role in shaping the Emirate's economic trajectory. From enabling legitimate trade to protecting society and ensuring sustainable development, the institution has evolved into one of the world's most advanced customs administrations. Today, its mandate extends beyond facilitating commerce: it integrates sustainability, innovation and governance as strategic levers to create long-term value for business, government, and society.

Dubai Customs' vision is to be the leading customs administration globally, enabling trade while safeguarding the environment and community. Its mission and strategy are directly aligned with the UN Sustainable Development Goals, the Dubai Economic Agenda 2033, and the UAE Net Zero 2050 strategy. This alignment ensures that customs operations contribute to efficient trade facilitation and also to environmental stewardship, social well-being and economic resilience.

Sustainability is fully embedded within Dubai Customs' operating model. The organisation achieved 100% paperless operations, significantly reducing its environmental footprint while improving operational efficiency. Between 2023 and 2024, waste was reduced from 3.85 tonnes to 2.68 tonnes, reflecting stronger recycling and waste management systems. Looking ahead, Dubai Customs has set clear, measurable sustainability targets, including a 90% waste management rate, 150 tonnes in annual carbon emission reductions, 2,000 tonnes of paper recycled annually, 35 kWh in energy conservation, 70 litres per vehicle in fuel efficiency, and 90 gallons in water consumption.

Progress against these goals is tracked through an EHS system compliant with ISO 14001 and validated by regular audits. Life Cycle Analysis (LCA) is applied to infrastructure projects and digital platforms, supporting low-carbon construction, cloud-based services, and sustainable procurement. Innovation sits at the core of Dubai Customs' business model. Initiatives such as the Virtual Corridor Project, which achieved 98% reduction in processing time and AED 850 million in customer savings, showcase how smart solutions create both economic and sustainability value.

Other projects include the Smart Refund, Authorised Economic Operator programme, Smart Risk Engine and the integration of artificial intelligence to cut time, improve quality and maximise productivity.

Today, Dubai Customs is the first government entity worldwide to deliver all its services through smart channels, achieving a 97.4% customer happiness rate, the highest recorded for

any Dubai government department. Employees are central to the organisation's sustainability agenda. In 2024, more than 40,000 hours of ESG-focused training were delivered, with over 150 employees completing UNEP Green Customs training to manage environmentally sensitive trade.

Governance is underpinned by zero tolerance for corruption, with dedicated anti-corruption teams reporting directly to the Director General and grievance and whistleblowing systems ensuring transparency for employees and stakeholders.

Labour policies further address diversity, women's empowerment, Emiratisation and equal opportunity. Employee happiness reached 88% in 2024, while customer satisfaction stood at 97.4%.

Dubai Customs is equally committed to society. Over the past three years, it has implemented more than 500 CSR initiatives, reaching over 500,000 beneficiaries. These initiatives span education, healthcare, cultural preservation, tree planting, blood donation drives and the empowerment of People of Determination.

Community happiness stood at 98% in 2023 and 96% in 2024. From pioneering digital trade platforms to advancing climate targets, embedding governance excellence, and fostering deep community engagement, Dubai Customs has established itself as a global benchmark.

It exemplifies how a government entity can move beyond regulatory compliance to act as a driver of sustainable economic growth, social responsibility and innovation-led development.



Dubai Customs supports national efforts to enhance sustainability through its comprehensive approach, aligned with the leadership's vision for sustainable development and a knowledge-based economy. By automating customs with smart technologies, offering innovative services, and ensuring compliance, it drives sustainable growth. Recognised with global awards, its annual sustainability report highlights achievements contributing to UAE Centennial 2071 and "We the UAE 2031" vision.

**Mr. Rashid Al Sharid**  
Executive Director, Administration and  
Finance Division





# MEDIUM PUBLIC SECTOR CATEGORY





# WINNER

## MEDIUM PUBLIC SECTOR CATEGORY



### Fujairah Natural Resources Corporation United Arab Emirates

UNITED ARAB EMIRATES  
GOVERNMENT OF FUJAIRAH  
FUJAIRAH NATURAL RESOURCES CORPORATION



دولة الإمارات العربية المتحدة  
حكومة الفجيرة  
مؤسسة الفجيرة للموارد الطبيعية

Established in 2009, the Fujairah Natural Resources Corporation (FNRC) is the UAE's leading authority on sustainable mining and resource management. With a vision "to be a regional leader in sustainable and innovative resource investment," FNRC's mission is to drive excellence in mining development in collaboration with the community while safeguarding the environment. Its values, knowledge, responsibility, transparency, innovation, positivity and sustainability, are woven into the 2022–2026 corporate strategy, making sustainability a core priority.

FNRC has pioneered sustainable mining through practical innovation. The 38 km conveyor belt project significantly reduced truck usage, lowering CO<sub>2</sub> emissions by over 1,100 tonnes annually.

Solar power installations across quarries such as Safarini and Jumeirah generated more than 750 MWh of clean electricity in 2024, reducing reliance on fossil fuels. The flagship Doha Quarry hybrid system cut emissions by 28%, demonstrating how renewable energy and dual-fuel generators can transform industrial sites. FNRC has also achieved 100% reuse of treated water in operations at several facilities.

Biodiversity protection remains central, with 5,484 trees planted and 3,685 trees saved through the recycling of 217 tonnes of paper via the Recycle.Reforest.Repeat campaign, resulting in improved air quality. The HASA Project, in collaboration with ADNOC, advanced carbon capture by converting CO<sub>2</sub> into stable rock formations, the first initiative of its kind in the region.

FNRC contributes directly to local and national economic growth. In 2023, industrial facility revenues increased by 2%, creating 2,968 direct jobs. The adoption of the Operational Excellence Guide reduced operating costs by 2.5%, while innovation projects, including ISO 56002 certification and award-winning practices, improved resilience and competitiveness. The conveyor project and drone-based monitoring systems further reduced costs, fuel use and emissions, reinforcing FNRC's role as a driver of sustainable economic growth.

ESG principles are integrated into enterprise risk management and business continuity planning, with environmental and social risk assessments carried out systematically and published in annual sustainability reports.

A zero-tolerance anti-corruption policy is enforced, supported by whistleblowing systems and clear reporting lines to executive leadership. Senior leaders and board members receive regular ESG training and sustainability KPIs,

including carbon reduction, recycling rates and renewable energy use, are tied directly to performance evaluations and rewards. Employees are central to FNRC's success. In 2022 alone, staff completed 7,070 hours of training in areas such as safety, environmental awareness and ESG risk management. Women now represent 40.6% of the workforce, reflecting strong progress in diversity and inclusion, while ISO 45001 compliant policies ensure fair labour standards, occupational safety and equal opportunities.

Community engagement is equally strong; in 2022, FNRC invested more than AED 12 million in social projects, distributing healthcare supplies and launching environmental awareness programmes. Initiatives such as "Faid Al Khair" reached over 2,600 children and People of Determination, while campaigns like "Summer Giving" and "Together in Goodness" supported workers and vulnerable groups during harsh weather.

FNRC is embedding advanced technologies such as AI-powered air quality monitoring systems (AQMS06) and drone-based environmental surveillance to improve data accuracy and decision-making. Forward-looking partnerships with Lafarge, JK White Cement and ADNOC are developing low-emission materials, renewable energy systems and carbon capture technologies.

By combining sustainable mining practices, innovative technology, community investment and strong governance, FNRC has set a benchmark for how natural resource management can create shared value, delivering progress for the economy, society and the environment.



Fujairah Natural Resources Corporation, under the leadership of Eng. Ali Qasim, is dedicated to sustainable development aligned with the UAE's vision. Upholding the highest ESG standards, we advance a green economy through initiatives reflecting national ambitions. Through public and private partnerships, we prioritise environmental protection and community service, striving for a sustainable future for generations to come.

Eng. Ali Mohammed Qasim  
General Manager



# 1<sup>st</sup> RUNNER UP

## MEDIUM PUBLIC SECTOR CATEGORY

### Dubai Civil Aviation Authority United Arab Emirates

هيئة دبي للطيران المدني  
DUBAI CIVIL AVIATION AUTHORITY

Established in 2007, the Dubai Civil Aviation Authority (DCAA) plays a central role in shaping Dubai's aviation ecosystem, ensuring safety, security and sustainability remain at the heart of civil aviation regulation. Guided by its vision to make Dubai a global leader in aviation, DCAA integrates environmental stewardship, social responsibility and governance excellence into its regulatory framework. Its strategy aligns with the UAE Net Zero 2050 and Dubai Clean Energy Strategy 2050 while advancing key UN Sustainable Development Goals (SDGs), including SDG #9 (Industry, Innovation and Infrastructure) through programmes like Sky Dome, SDG #11 (Sustainable Cities and Communities) via aviation emissions monitoring and smart mobility policies, SDG #12 (Responsible Consumption and Production) through green procurement and waste reduction and SDG #13 (Climate Action) by supporting low-emission aviation solutions.

DCAA manages aviation's environmental footprint using science-based pathways. Achievements include transitioning 100% of services to paperless operations, implementing workplace recycling programmes, and collecting CO<sub>2</sub> emissions data from 90% of aviation partners. Future targets include full CO<sub>2</sub> data coverage by 2026, 15% adoption of Sustainable Aviation Fuel (SAF) by 2026 and a 20% reduction in internal energy and water consumption.

The Aviation Environment Section leads environmental oversight, conducting regular risk and impact assessments in line with ISO 14001 and ICAO standards. The DCAA Hub platform digitises ESG data, tracks carbon metrics and ensures transparency in regulatory compliance.

Governance is structured through an Enterprise Risk Management (ERM) framework and a certified Business Continuity Management System (ISO 22301:2019). ESG accountabilities are embedded across departments and linked to executive KPIs, reviewed quarterly by leadership. DCAA enforces a zero-tolerance anti-corruption policy supported by a Whistleblower Policy, Internal Audit Manual and Procurement Manual, with secure reporting channels allowing employees and stakeholders to flag issues confidentially. Investigations are managed by the Internal Audit Office and escalated to the Director General.

Suppliers are bound by a Green Purchasing Policy, ensuring environmentally preferable products, ethical conduct and compliance with UAE labour laws, with ESG compliance regularly audited across the supply chain.

DCAA prioritises diversity, equity and labour rights. HR policies comply with ISO 45001 and UAE labour law, prohibit-

ing child labour, discrimination and unfair practices. Goals include 100% Emiratisation in leadership, gender parity in recruitment and continuous staff training. In 2022, the authority implemented flexible work arrangements, expanded DEI initiatives and reinforced health and safety through regular drills and audits.

Community engagement aligns with Dubai's D33 Economic Agenda. DCAA supports aviation education programmes, youth internships, awareness campaigns, and SME participation through preferential procurement and innovation-driven projects such as drone delivery systems and the Dubai Air Taxi initiative.

Innovation underpins its sustainability strategy: The Sky Dome Project enables safe, sustainable drone integration, reducing congestion and emissions, while DCAA Hub centralises ESG data, stakeholder engagement and predictive analytics for regulatory efficiency. ISO 56002-guided assessments ensure all innovations deliver long-term economic, social and environmental value.

By integrating sustainability elements into governance, regulation, and innovation, the Dubai Civil Aviation Authority is redefining aviation oversight. With clear objectives for reducing carbon emissions, inclusive labor practices, strict leadership in combating corruption, and innovative solutions for smart mobility, the Authority demonstrates how a regulatory body can lead the transition towards a sustainable aviation sector that meets future demands. These efforts enable DCAA to safeguard the future of aviation while driving Dubai's socio-economic and environmental progress.

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At Dubai Civil Aviation Authority, we strive to reinforce Emirates of Dubai as the world leader in civil aviation by fostering a safety, security, sustainability, and innovative driven sector. Through proactive regulation, seamless coordination, and stakeholder empowerment. Furthermore, we focus on enabling the future readiness in aviation ecosystem that reflects excellence, resilience, and agility, positioning Dubai as a model for global aviation governance and sustainable growth.

H.E. Mohammed Abdulla  
Lengawi  
Director General

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# SMALL PUBLIC SECTOR CATEGORY





# WINNER

## SMALL PUBLIC SECTOR CATEGORY



### Fujairah Environment Authority United Arab Emirates



هيئة الفجيرة للبيئة  
FUJAIRAH ENVIRONMENT AUTHORITY

Established in 2018, the Fujairah Environment Authority (FEA) is the leading government body dedicated to protecting the Emirate's natural heritage while embedding sustainability into governance, community engagement and environmental stewardship. Guided by the vision of a "sustainable environment for a better life," FEA ensures that environmental protection and sustainable resource management are central to Fujairah's development journey.

The Authority aligns its strategy with several UN Sustainable Development Goals (SDGs), translating global objectives into actionable local initiatives. Priority areas include SDG #3 (Good Health and Well-being) through comprehensive air quality monitoring, SDG #6 (Clean Water and Sanitation) via groundwater regulation, SDG #7 (Affordable and Clean Energy) through solar energy projects, and SDG #13 (Climate Action) by advancing renewable energy adoption and operational emissions reduction.

FEA also champions SDG #14 (Life Below Water) and SDG #15 (Life on Land) through coral reef and endangered species conservation, marine ecosystem monitoring and the management of the Wadi Wurayah Biosphere Reserve.

FEA has established measurable targets for the next three years, including raising waste recycling rates from 20% in 2021 to 35% by 2025, improving air quality by 3% through expanded monitoring stations, reducing water consumption by 15% via modern irrigation systems and cutting operational carbon emissions by 10% by 2026.

Biodiversity initiatives include coral reef restoration, endangered species monitoring and large-scale afforestation campaigns such as "Our Schools... Green," alongside participation in national programmes like "Plant UAE 2025" and international frameworks including the Ramsar Convention.

Leadership and governance are central to FEA's impact. Under the guidance of H.H. Sheikh Mohammed bin Hamad Al Sharqi, Crown Prince of Fujairah, sustainability is embedded at the highest level. The Authority is supported by specialised ESG committees, annual GRI-aligned sustainability reports and oversight by the Amiri Diwan for independent auditing.

Certifications in ISO 14001 (Environmental Management), ISO 45001 (Health and Safety), and ISO 26000 (Social Responsibility) reinforce operational excellence, while policies on human rights, sustainable procurement and zero tolerance for corruption ensure transparency and ethical conduct. Gender empowerment is promoted across the organisation, with women holding four of six leadership positions.

Human capital development and community engagement are key pillars. In 2024, FEA conducted 62 workshops reaching 54 employees, focusing on ESG risks, sustainability reporting and environmental management. Community initiatives include multilingual awareness campaigns, environmental ambassador programmes for youth and smart recycling projects using deposit-return machines and smart bins, extending waste segregation practices across schools and residential areas.

Innovation drives FEA's strategy. Initiatives include "HoloMarine," an AI-driven hologram platform launched at GITEX 2024 to raise marine ecosystem awareness; smart bottle return machines incentivising recycling; a digital chatbot for real-time public engagement; and partnerships with cement factories converting non-recyclable waste into alternative fuel (RDF). All initiatives are coupled with impact assessments to ensure economic efficiency, environmental benefits and social inclusion.

Its efforts align with national sustainability strategies, reinforcing the UAE's vision for Net Zero 2050. Looking forward, the Authority is committed to advancing green innovation and forging partnerships that ensure lasting environmental stewardship for future generations.

Through measurable climate targets, innovative solutions, community empowerment and strong governance, the Fujairah Environment Authority has established itself as a model of environmental leadership, demonstrating how a young institution can deliver significant impact for people, the planet and long-term prosperity.



Fujairah Environment Authority proudly advances sustainability, embedding it across all strategies and programmes. We have reduced emissions, expanded recycling, and empowered communities to adopt eco-friendly practices. Our vision is to secure a sustainable future for Fujairah through innovation, partnerships, and resource protection, enhancing quality of life while aligning with global best practices for future generations.

H.E. Aseilah Abdulla Ali Moalla Al Hashmi  
Director General



# 1<sup>st</sup> RUNNER UP

## SMALL PUBLIC SECTOR CATEGORY



### Department of Civil Aviation, RAK United Arab Emirates



حكومة رأس الخيمة — دائرة الطيران المدني  
Government of Ras Al Khaimah — Department of Civil Aviation

Established in 1976, the Department of Civil Aviation, Ras Al Khaimah (RAKDCA) plays a pivotal role in shaping the Emirate's aviation sector, embedding sustainability, social responsibility and innovation into its operations. With a vision to be a pioneer in corporate social responsibility and sustainable aviation, RAKDCA integrates global standards, community impact and environmental stewardship across its regulatory, operational and engagement activities.

Its strategy aligns with the UN Sustainable Development Goals (SDGs), prioritising SDG #7 (Affordable and Clean Energy) and SDG #5 (Gender Equality), while certifications including ISO 50001:2018 and ISO 14001:2015 ensure energy efficiency and environmental management.

The department has transitioned its operational fleet to electric vehicles, adopted Green Public Procurement and implemented green building practices that reduce water and energy consumption. Gender inclusion is central, with 44.4% of the workforce being female, reflecting a commitment to diversity and equitable participation.

RAKDCA's environmental initiatives span multiple domains. In 2024, the department partnered with the Emirates Environmental Group (EEG) to plant 15,881 trees under the "For Our Emirates We Plant" campaign, contributing to carbon offsetting and biodiversity. It introduced 10 beehives to promote pollination, ecosystem resilience and awareness of sustainable practices, a pioneering step in aviation-linked environmental stewardship.

Energy and water efficiency are closely monitored via the Energy Management System, while paper consumption has been reduced through digital transformation and the Zero Bureaucracy Initiative. The department is also preparing to implement advanced carbon emission monitoring equipment at RAK Airport to support compliance with CORSIA standards.

Governance is reinforced through robust management systems, including ISO 9001:2015, ISO 22301:2019, ISO 56001:2019 and ISO 45001:2018. ESG responsibilities are clearly defined through an updated Roles and Responsibilities Manual and governance reporting framework. Leadership demonstrates active commitment, with the Chairman personally driving CSR and sustainability initiatives, including establishing a beekeeping and breeding garden that earned recognition through a Medal of Excellence for sustainable investment. Zero-tolerance, anti-corruption, anti-money laundering procedures, whistleblower channels and strict adherence to international aviation safety and security standards ensure transparency, integrity and accountability.

Community investment is integral to RAKDCA's approach. Initiatives include aviation awareness sessions for students at Applied Technology High Schools, Ramadan Iftar meal distributions and partnerships with charities supporting orphans, elderly care and underprivileged students. Employees are encouraged to volunteer in marathons, cycling events and clean-up campaigns, fostering civic engagement and an inclusive organisational culture.

Innovation underpins RAKDCA's sustainability model. The Innovation Lab and Innovation Committee drive creative solutions that improve operational efficiency and environmental performance. Digital transformation initiatives, including paperless processes, contactless services and KPI-based performance audits, support transparency and measurable impact.

Aligned with the UAE's Net Zero by 2050 strategy, the department has set near- and long-term science-based targets across all three emission scopes, including sustainable aviation fuel adoption, carbon offsetting programmes, clean energy procurement and urban afforestation projects.

By combining strong governance, measurable environmental initiatives, community engagement and innovative practices, the Department of Civil Aviation – Ras Al Khaimah demonstrates how a government agency can achieve outsized contributions to sustainable aviation, social responsibility and regional leadership in ESG excellence.



RAKDCA is committed to the twofold goals of CSR and ESG. The Department's policies and guidelines are in conformity to the initiatives of RAK Govt., RAK Vision 2030, and RAK Energy Efficiency and Renewables Strategy 2040. The organisation is aligned to the broader UAE Govt.'s vision of UAE Green Agenda 2030 & UAE's National Climate Change Plan 2017-2050. The organisation is dedicated to focus on environmental sustainability, upholding social initiatives and enhancing governance practices.

Engr. Salem Bin Sultan Al Qasimi  
Chairman





## 2<sup>nd</sup> RUNNER UP

### SMALL PUBLIC SECTOR CATEGORY



## Department of Finance - Ajman United Arab Emirates



Since its establishment in 2002, the Department of Finance – Ajman (DOF) has played a central role in shaping the Emirate's financial landscape. Guided by a mission to manage and develop government financial resources efficiently through innovative policies, capable talent and strategic partnerships, DOF has become a model for financial sustainability, governance and social responsibility.

Its vision is to create a leading government financial system that enhances Ajman's competitiveness, while its 2022–2026 strategy embeds sustainability across all operations. Core values of positivity, transparency, innovation, empowerment and teamwork guide initiatives that aim to sustain government resources, improve budget planning, enhance financial systems and ensure stakeholder satisfaction.

DOF has systematically aligned its operations with the UN Sustainable Development Goals (SDGs), focusing on SDG #8 (Decent Work and Economic Growth) through smart financial systems that enhance efficiency and develop national talent; SDG #16 (Peace, Justice and Strong Institutions) by strengthening governance, transparency and internal audits; SDG #13 (Climate Action) via digital transformation to reduce paper use; and SDG #12 (Responsible Consumption and Production) through sustainable procurement and resource efficiency.

The department is leading a shift toward paperless operations, digital procurement platforms such as "Tawreed," and e-archiving systems, which reduce waste, energy consumption and operational inefficiencies. Environmental risk assessments covering energy, emissions and waste management ensure compliance with Ajman Vision 2030 and the UAE Net Zero pathway. Employee engagement is reinforced through sustainability workshops, including the "Journey to a Sustainable Future" programme, enhancing awareness and participation in ESG initiatives.

Governance is central to DOF's operations. Certified under ISO 37000:2021 for Governance of Organisations, the department applies rigorous internal controls, with ESG performance indicators integrated into management dashboards and reported quarterly to senior leadership.

A zero-tolerance policy on corruption is enforced through confidential whistleblowing channels, while senior management oversees compliance, ensuring transparency and adherence to federal regulations.

Employee well-being is a priority, with DOF holding Great Place to Work certification (2023) and implementing ISO 45001-aligned occupational health and safety policies. The

department promotes diversity, gender balance and inclusion of People of Determination, with grievance mechanisms and transparent reporting channels safeguarding fairness. Training programmes cover ESG risks, financial governance and leadership development, with performance measured against sustainability-linked KPIs.

DOF has also demonstrated strong social responsibility. In 2024, its "Ramadan Al Khair" initiative distributed 4,540 Iftar meals to workers and low-income families, while the "Saifna Sa'ada" programme delivered six workshops to 143 participants on financial planning, AI and leadership. Partnerships with NGOs such as 'Luqmat Khair' and 'Ramadan Aman', alongside collaborations with Ajman University, amplify community impact, including the Best Research Paper in Financial Sustainability Award (2024).

Innovation underpins DOF's model, exemplified by the 2025 Financial Innovation Hackathon, which brought together government and civil society to co-create digital solutions enhancing governance and financial sustainability. Continuous digital transformation remains a cornerstone of DOF's climate action and efficiency agenda.

By embedding governance, sustainability, innovation and social responsibility into its operations, the Department of Finance – Ajman demonstrates how a government financial institution can lead by example, enhancing transparency, empowering communities and supporting a sustainable future for the Emirate.



The Department of Finance is proud to submit its nomination for the 2025 Social Responsibility and Sustainability Award, reaffirming its commitment to national sustainable development goals. With a comprehensive approach, it integrates environmental, social, and economic dimensions into strategies aligned with Ajman Vision 2030, advancing efficiency through digital transformation, fostering sustainable partnerships, and empowering employees to embed sustainability in daily operations.

H.E. Marwan Ahmed Al Ali  
Director General





# LARGE BUSINESS CATEGORY



# WINNER

## LARGE BUSINESS CATEGORY



## Les Eaux Minérales d'Oulmès Kingdom of Morocco



Since its founding in 1933, Les Eaux Minérales d'Oulmès (LEMO) has established itself as a pioneer in sustainable practices within the bottled water industry. Operating with a strong ethical foundation and forward-looking strategy,

LEMO integrates sustainability into every aspect of its operations, from environmental management and community impact to governance and innovation, setting a benchmark for the food and beverage sector in Morocco and beyond.

Sustainability is embedded at the core of LEMO's business model. A dedicated sustainability committee ensures alignment with corporate objectives, supported by leadership training in ESG governance and regular impact assessments. A comprehensive framework monitors performance across energy, water, waste and social responsibility.

AI-powered energy systems are projected to reduce electricity use by 5% by 2025 and 15% by 2030, reflecting the company's commitment to continuous improvement and data-driven decision-making.

LEMO places ethics and fairness at the heart of its operations. Employees receive extensive training covering labour law, safety, conflict resolution and anti-discrimination policies.

A clear Code of Conduct, reinforced through annual ethics training and a whistleblowing system, ensures accountability across all levels of the organisation.

ISO 37001 certification underpins anti-corruption practices, while an internal committee oversees compliance with high integrity standards, promoting a culture of transparency and responsible governance.

Environmental stewardship is a hallmark of LEMO's operations. Water-saving technologies have reduced water consumption per litre from 2.94 L/L in 2021 to 1.617 L/L in 2024.

Eco-design packaging initiatives have prevented over 45,000 tonnes of CO<sub>2</sub> emissions and saved more than 11,000 tonnes of material. Solar installations and AI-driven energy management further enhance operational efficiency, minimising environmental impact while supporting circular economy principles.

Sustainability is not limited to operations but is systematically integrated into procurement, production and logistics.

LEMO's social impact complements its environmental efforts. The Almanbaa School provides education to 200 children of employees annually, while mobile medical units deliver over 1,500 healthcare services each year to underserved rural populations.

Youth empowerment programmes, including sports sponsorships and entrepreneurship initiatives such as Enactus, engage thousands of young people, fostering innovation, leadership, and sustainability awareness.

Innovation drives LEMO's sustainability journey. The company continuously explores solutions such as lighter, fully recyclable packaging, AI-enabled energy systems and collaborations with national initiatives like the Morocco Water Race.

These initiatives are carefully assessed by internal teams to ensure alignment with long-term environmental, social and economic objectives.

LEMO's leadership and commitment to sustainability have been recognised through certifications including ISO 26000, ISO 14001, ISO 50001 and the Responsibility Europe label. The company also earned the Casablanca Stock Exchange award for the best Sustainable Development Report in the agri-food sector, highlighting excellence in transparency, reporting and ESG integration.

By combining strong governance, environmental stewardship and community engagement, LEMO demonstrates that sustainability and business success are mutually reinforcing.

Its holistic approach, spanning human rights, ethical operations, climate responsibility and societal contributions, positions the company as a model for the bottled water industry and a leader in sustainable development across Morocco and the region.



At LEMO, sustainability is our purpose and legacy. It shapes our identity, leadership, and the future we build. As the first Moroccan company to earn Exemplary status under ISO 26000 & the Best Place to Work in Morocco, we lead with integrity & visionary ambition. The 2024 Arabia CSR Award reinforced our impact. Guided by strong governance, bold climate goals, & empowered people, we drive innovation, foster inclusion, and lasting value, for our value chain, local communities, & generations to come.

**Ms. Miriem Bensalah Chaqroun**  
Vice Chairwoman and  
Chief Executive Officer





# 1<sup>st</sup> RUNNER UP

## LARGE BUSINESS CATEGORY



### Zain Jo

#### Hashemite Kingdom of Jordan



Founded in 1995, Zain Jordan has emerged as a leading telecommunications provider and a model of responsible corporate citizenship. Guided by its mission to deliver meaningful connectivity that drives equitable change, the company integrates sustainability across all facets of its operations. Its approach is anchored in four core pillars, Climate Action, Inclusion, Generation Youth and Operating Responsibly, and aligns closely with national priorities and the UN Sustainable Development Goals (SDGs).

Environmental responsibility is central to Zain Jordan's strategy. The company has committed to achieving net-zero emissions by 2050, with near-term targets to cut Scope 1 & 2 emissions by 50% by 2030. In 2023, a landmark clean energy agreement enabled 86% of electricity consumption to come from renewable sources, reducing CO<sub>2</sub> emissions at these sites by up to 90%.

Through Life Cycle Analysis (LCA), infrastructure decisions are optimised for sustainability, including solar allocation agreements that have cut operational emissions by 50,000 tonnes of CO<sub>2</sub>e annually, an 80% reduction from baseline. Complementary measures such as e-waste recycling, green procurement and supplier ESG compliance programmes extend environmental responsibility across the company's value chain.

Inclusion and equity are embedded in Zain Jordan's operations. Women now hold 32% of leadership roles, supported by initiatives like Women in Tech, which trained 468 women in 2024 to pursue STEM careers. Accessibility is another priority:

Zain introduced services for people with disabilities, including Basma Line+, the 114 Video Emergency App, and sign-language contracts in stores, becoming the first telecom operator in the region to offer such services. The company sponsors Jordan's Paralympic athletes and has earned recognition for its inclusive practices, including the GSMA M360 Social Impact Award (2024) and the Zero Project Award (2018).

Youth empowerment is a core focus. For more than 17 years, Mobile Maintenance Centres, run with the Vocational Training Corporation (VTC) and UNRWA, have provided free vocational training to thousands of young people.

The Zain Innovation Campus (ZINC), with nine hubs across Jordan, has hosted over 4,000 events, supporting startups and entrepreneurs.

Through the Zain AI Mubadara platform, JD 126,000 was allocated to 21 community projects, while hackathons and

collaborations with UNICEF and Microsoft expanded digital education via the Learning Passport.

Governance underpins all initiatives. A CEO-led Sustainability Steering Committee oversees ESG performance, tied to executive compensation. Zain maintains a zero-tolerance policy on corruption, reinforced through staff training, whistleblowing systems and direct reporting to the Zain Group Board.

Suppliers are held to the same standards, with all strategic vendors required to sign a Supplier Code of Conduct and undergo ESG audits; in 2023, 100% compliance was achieved. Sustainability performance is tracked through ESG dashboards and reported annually in accordance with GRI, TCFD, SASB and UNGC standards, with independent assurance provided by Ernst & Young (EY).

Beyond business, Zain Jordan actively invests in communities. Initiatives include Mobile Health Clinics for remote populations, real-time water monitoring to help municipalities conserve resources and volunteer campaigns such as blood drives, tree planting and clean-up activities.

The company's impact has been recognised with honours including the King Abdullah II Award for Excellence (2024), the Al Hussein Award for Volunteerism (2023) and the Women's Empowerment Award (2023).

By combining connectivity, innovation and purpose-driven sustainability, Zain Jordan demonstrates that business growth and societal impact can go hand in hand, setting a benchmark for responsible telecommunications in the region.



At Zain, sustainability is not a short-term choice, it is firmly rooted in everything we do. In a fast-changing world, we continue to turn challenges

into opportunities through innovation, empowering people, and creating meaningful social and environmental impact. Our vision of building a more inclusive and equitable future is reflected in every initiative we lead, driven by our belief that our role extends well beyond telecom services, we are here to create lasting positive change.

Mr. Fahad Aljasem  
Chief Executive Officer



## 2<sup>nd</sup> RUNNER UP

### LARGE BUSINESS CATEGORY



## Berkeley Services UAE LLC

### United Arab Emirates



Founded in 1993, Berkeley Services UAE LLC has grown into one of the UAE's leading facilities management companies, employing over 500 professionals. Sustainability is central to Berkeley's strategy, guiding its operations, growth and long-term vision.

The company aligns closely with the UAE Net Zero 2050 initiative and the UN Sustainable Development Goals (SDGs), demonstrating a holistic commitment to environmental stewardship, social equity and ethical governance.

Berkeley's sustainability strategy is comprehensive and measurable. Targets include achieving net-zero emissions across all scopes by 2050, diverting 75% of waste from landfills, cutting water consumption by 20%, and sourcing 50% of procurement from recycled or low-carbon materials by 2028.

Progress is monitored through ESG dashboards and annual sustainability reports, prepared in line with GRI and UNGC standards and independently verified under ISAE 3000 and AA1000AS frameworks, ensuring accountability and transparency at every level.

Environmental performance is supported by internationally recognised management systems, including ISO 14001, ISO 50001 and ISO 14006 certifications.

Between 2021 and 2024, Berkeley achieved significant progress: 12% in material use, 22% increase in recycling, 11% decrease in energy consumption, 18% reduction in greenhouse gas emissions and a 14% cut in water usage.

Innovation underpins these achievements. IoT-enabled energy management systems deliver up to 20% savings, waste-to-energy solutions generate clean biogas, and eco-friendly materials, including bamboo and recycled rubber, are replacing conventional options across operations.

Sustainability at Berkeley also extends to its workforce. ISO 45001 certification and full compliance with OSHAD SF regulations ensure occupational health and safety, while strong labour rights policies guarantee fair pay, safe working conditions and inclusive employment practices.

In 2024, 95% of staff completed labour rights training and diversity programmes led to a 25% increase in female supervisors, reinforcing gender equity within the facilities management sector.

Governance and ethics are deeply embedded. Berkeley maintains a zero-tolerance anti-corruption policy, supported by mandatory ethics training, whistleblowing channels and a dedicated Ethics & Compliance team. In 2024, every employee completed anti-corruption training, reinforcing the

company's culture of integrity, transparency and accountability. Community engagement is another cornerstone of Berkeley's ESG approach.

The company invests in vocational training programmes for underserved youth, achieving a 65% employment rate for graduates, and supports clean water initiatives and NGO partnerships to improve health outcomes in local communities.

Over 15% of the operational budget is allocated annually to sustainability initiatives and community development programmes.

Supplier collaboration extends Berkeley's impact across the value chain. Approximately 85% of procurement spend is directed toward ESG-compliant vendors, and joint projects have delivered low-carbon innovations, packaging reductions and logistics optimisations, reducing related emissions by 15%.

By embedding ESG across operations, governance, workforce development and community engagement, Berkeley Services UAE LLC demonstrates that facilities management can be both operationally efficient and environmentally responsible, whether it's deploying IoT energy systems, introducing VR training modules or shifting to biodegradable materials.

Its integrated approach, combining measurable impact, technological innovation and ethical leadership, sets a benchmark for sustainability in the sector and positions Berkeley as a forward-looking, purpose-driven industry leader.



At Berkeley Services, we see ESG as the foundation of a thriving future for our business, communities, and environment. We lead Integrated

Facility Management through innovative solutions advancing sustainability, social responsibility, and governance. Aligned with UN SDGs and the UAE's vision, we champion circularity, resource efficiency, and community engagement, empowering stakeholders to build a resilient, inclusive, and sustainable tomorrow.

Mr. Karl-Heinz Otto Mair  
Chief Executive Officer





## MEDIUM BUSINESS CATEGORY





# WINNER

(TIE)

**MEDIUM PUBLIC SECTOR  
CATEGORY**



## **Oman Flour Mills S.A.O.G** Sultanate of Oman



Established in 1976, Oman Flour Mills S.A.O.G. (OFM) is a joint venture between government and private stakeholders and one of the Sultanate of Oman's leading food manufacturing companies. Listed on the Muscat Stock Exchange since 2002, OFM has built its success on sustainable growth, community development and responsible governance, fully aligned with Oman Vision 2040 and the UN Sustainable Development Goals (SDGs).

Its vision is to be a regional leader in food manufacturing while embedding sustainability at its core and its mission emphasizes being an employer of choice, providing safe and hygienic workplaces, strengthening customer loyalty and supporting community development.

The core values, integrity, commitment, talent development, and diversification, guide the company's ESG strategy, integrating macroeconomic trends and sustainability risks into decision-making through Enterprise Risk Management (ERM) and Business Continuity planning.

OFM has implemented practical measures to reduce emissions, conserve energy and optimise resources. The ENISCOPE Energy Monitoring System is being deployed across plants, with projected savings of 8–12% in electricity consumption and up to 1,400 tonnes of CO<sub>2</sub> reductions annually. Electric forklifts and prime movers reduce diesel reliance, while Dust Stop Hoppers at port facilities minimise particulate emissions.

Circular economy initiatives include recovering off-spec flour, repurposing wheat dust and collaborating with packaging suppliers to minimise non-compliant materials. A five R-based waste management system, Reduce, Reuse, Recycle, Refuse, Recover, addresses e-waste, food waste, scrap and chemical containers, while a pallet-washing project saves over 4,800 liters of water monthly. The planned "1001 Plants Initiative" will enhance biodiversity and green spaces.

OFM invests heavily in community development. The "For You" Relief Fund has supported over 5,000 families during Ramadan and national emergencies. Partnerships with the Ministry of Social Development enabled rehabilitation of the Juveniles Centre and upgrades to 12 public schools, benefiting more than 2,000 students. Collaboration with the University of Nizwa on sustainable animal feed and support for productive Omani families underscore OFM's contribution to food security and local economic development.

Internally, OFM ensures fair labour practices, with ISO 45001:2018 certification underpinning occupational health and safety. Gender diversity improved from 10% in 2023

to 12% in 2024, with pay equity rising from 0.86 to 0.88. Policies prohibit child labour, discrimination and unfair treatment, while flexible work arrangements and grievance systems support inclusion and employee well-being. ESG performance is overseen by the Board of Directors, with a dedicated Sustainability Department leading initiatives supported by ISO 14001, ISO 22000, FSSC V6, ISO 9001 and FAMI-QS certifications.

Governance is reinforced by a zero-tolerance anti-corruption policy, with oversight from the Chief Internal Audit Officer and direct reporting to the Audit Committee.

Supplier sustainability standards, including ESG clauses in contracts and evaluation forms, ensure responsible supply chain practices. Innovation drives OFM's sustainability, from energy monitoring to AI-powered VR training platforms and research producing animal feed from palm and fish waste supporting circular economy goals. A future ESG data platform will further strengthen performance tracking, reporting, and transparency. Partnerships with charities and ministries are selected strategically to maximise impact, from women's sewing workshops with Nidaa Charity to sustainable agriculture projects with the Ministry of Agriculture.

By combining environmental innovation, social responsibility, robust governance and continuous improvement, Oman Flour Mills S.A.O.G. exemplifies how the food manufacturing sector can create shared value and contribute meaningfully to Oman's sustainable future.



At Oman Flour Mills, sustainability is a core pillar of our success, embedded in our values and strategy.

We balance economic growth with environmental preservation while supporting communities amid climate and supply chain challenges. We foster a safe, inclusive workplace and issue sustainability reports to ensure transparency. Guided by Oman Vision 2040, we strive to build a sustainable future for generations.

**Mr. Haitham bin Mohamed  
bin Ali Al-Fannah**  
Chief Executive Officer



# WINNER

(TIE)  
MEDIUM BUSINESS  
CATEGORY



## Economic Cities & Free Zones Cluster (KEZAD Group) United Arab Emirates



Part of AD Ports Group, the Economic Cities & Free Zones Cluster (KEZAD Group) is the largest integrated trade, logistics, and industrial hub in the region. Since its establishment in 2012, KEZAD has played a pivotal role in positioning Abu Dhabi as a global trade leader, embedding sustainability at the heart of its growth strategy.

KEZAD's strategy rests on four pillars: sustainable development, economic diversification, operational efficiency and strategic partnerships. Its vision, to drive global trade through integrated ports, industrial zones and logistics chains, aligns closely with UAE Vision 2021, Abu Dhabi Economic Vision 2030 and the UN Sustainable Development Goals (SDGs). Focus areas include Affordable and Clean Energy #7, Industry, Innovation and Infrastructure #9, Sustainable Cities and Communities #11, Climate Action #13 and Life Below Water #14, translating into policies that cut carbon emissions, enhance resource efficiency and protect biodiversity.

Operating under ISO 14001, ISO 50001 and ISO 14006, KEZAD continuously monitors and optimises its environmental footprint. With six air quality and two wastewater monitoring stations running 24/7, decision-making is fully data-driven. Key targets include a 30% carbon emissions reduction by 2030, zero waste to landfill by 2025, 20% water use reduction by 2027 and 40% GHG emissions reduction by 2028.

To achieve net-zero by 2050, KEZAD aims for near-term reductions of 25% in Scope 1, 30% in Scope 2, and 20% in Scope 3 emissions by 2027, alongside future adoption of renewable energy and carbon capture technologies.

ESG is embedded in KEZAD's Enterprise Risk Management, with Board and senior leadership oversight. Performance appraisals include KPIs for emissions reduction, diversity, employee well-being and compliance.

Health and safety are reinforced via ISO 45001 and OSHAD SF, while policies prohibit child labour, discrimination and ensure fair compensation. KEZAD targets 30% female representation in leadership by 2028. Employee empowerment is central, with ongoing ESG and labour rights training, whistleblowing channels and grievance mechanisms, aiming for 90% satisfaction by 2026.

KEZAD drives social and environmental impact through vocational training, healthcare support via partners like Al Rahba Hospital and reforestation and coastal clean-up campaigns. Collaborations with Tadweer, Environment Agency – Abu Dhabi, Emirates Diving Association and Civil Defence strengthen recycling programmes, worker welfare and en-

vironmental compliance. Over 1,000 tenants benefit from KEZAD's integrated HSE and ESG frameworks, including green lease agreements and sustainability audits. Innovation underpins KEZAD's sustainability strategy. AI-powered risk mapping, smart utility monitoring, and innovation labs drive efficiency, resilience and measurable environmental gains.

Targets include 25% energy reduction and 70% waste diversion within three years. KEZAD's unique dual role, as both regulator and enabler, ensures ESG principles are embedded not only internally but across tenant operations, amplifying sustainability impact across the industrial ecosystem.

By integrating climate action, community development and technological innovation, KEZAD Group is shaping a new model of sustainable industrial growth, delivering on the UAE's long-term vision while advancing global sustainability objectives. Its leadership is committed to positioning KEZAD as a global benchmark for sustainable industrial ecosystems.

Looking ahead, KEZAD will accelerate digital transformation and renewable integration to further strengthen resilience and competitiveness in global trade.

Through strategic partnerships with government entities, industry leaders, and innovators, KEZAD ensures sustainability goals are embedded across its entire value chain. In doing so, KEZAD not only drives economic diversification but also reinforces Abu Dhabi's role as a hub for sustainable global commerce.

“Sustainability is the key to a better future, where people, planet and progress thrive together. At KEZAD Group, we are focused on meeting local and global priorities for sustainable development. Our operations thrive on responsible processes. Reducing emissions, waste, creating green supply chains, clean energy... our actions are making a difference! We are actively working with communities to bring change – for a greener, better world. Together, we can build a future that works for everyone!”

Mr. Abdullah Al Hameli  
Chief Executive Officer



# 1<sup>st</sup> RUNNER UP

## MEDIUM BUSINESS CATEGORY



### Canpack Middle East One Person Company LLC United Arab Emirates



Established in Dubai in 2007, Canpack Middle East One Person Company LLC is part of the global Canpack Group, a leader in sustainable packaging solutions. Guided by its mission to “redefine packaging by delivering impactful, sustainable solutions,” Canpack has built a strong reputation for innovation, integrity and environmental responsibility. Its global sustainability strategy is anchored in three pillars, Care, Sustain and Recycle, and aligns closely with the UN Sustainable Development Goals (SDGs) and the UN Global Compact, to which the company has been a committed participant since 2020.

In 2022, Canpack’s greenhouse gas (GHG) emissions reduction targets were approved by the Science Based Targets initiative (SBTi), placing it on a “well below 2°C” climate pathway.

Canpack has already achieved a landmark milestone as the first global aluminum can manufacturer to use 100% renewable electricity across all its plants worldwide since 2022, reducing Scope 2 emissions by more than 95% compared to 2021. Locally, Canpack Dubai is exploring a solar energy project expected to save 37,370 tonnes of carbon emissions annually by 2025.

Aluminum cans are infinitely recyclable and Canpack is driving circularity with increasing recycled content. Globally, the recycled aluminum content in Canpack’s cans has risen from 52% in 2021 to 66% in 2023, with targets of 80% for aluminium can bodies and 40% for can ends by 2030.

In the UAE, the company actively participates in the Aluminum Recycling Coalition (ARC) and helped launch the Every Can Counts (ECC) initiative during COP28, raising public awareness of recycling. Canpack also complies with Dubai Municipality’s Circular No. (2) of 2020, submitting monthly recyclable waste inventories to ensure transparency and accountability.

The company’s environmental strategy includes reducing absolute Scope 1 & 2 emissions by 25% by 2030 and Scope 3 emissions from purchased goods and services by 12.3% by 2030, using 2020 as a baseline. Locally, targets for 2025 include reducing energy and water consumption, minimising waste and improving recycling rates.

Canpack holds certifications such as ISO 14001, ISO 45001 and OHSAS 18001, ensuring rigorous environmental, health and safety compliance. Innovations such as LED and solar flood lighting have already cut facility electricity consumption by 60%, directly reducing CO<sub>2</sub> emissions.

Canpack fosters a workplace rooted in fairness, safety and inclusivity. Policies prohibit forced or child labour, discrim-

ination and unethical practices. Employees benefit from initiatives like the “You Matter” and “Let’s Connect” platforms, which provide channels for feedback and engagement. Labour rights are reinforced through comprehensive audits, grievance mechanisms and training.

A third-party-managed Speak-Up Procedure allows employees, suppliers and customers to report concerns confidentially. Governance is strengthened by a zero-tolerance anti-corruption policy, Trade Compliance Certification and a Vendor Relations Code, all overseen by senior leadership. ESG responsibilities are clearly assigned, with quarterly updates provided to global boards and committees.

Canpack actively engages with local communities. In the UAE, it supports the Al Jalila Foundation, organises annual Ramadan Iftar meals for workers, and participates in Clean-up drives.

Employee wellness is a priority, with DHA-certified medical checkups, health awareness sessions and 100% medical and life insurance coverage for staff.

Globally, programmes such as the CANPACK Grant Programme and the Cracovia CANPACK Hockey Academy, foster youth development and education. Innovation underpins Canpack’s operations and in the UAE, the company has deployed 24 cameras for quality inspection, 48 microleak testers and soundproof machine enclosures. Electric forklifts and advanced varnish systems have further improved efficiency, safety and environmental performance.



CANPACK’s Sustainability Roadmap: A Commitment to People, Planet, and Purpose CANPACK’s journey toward sustainability began long ago, rooted in our unwavering commitment to environmental stewardship, human rights, and ethical integrity. Our efforts are ongoing and evolving, driven by a vision of a better future for all.

**Mr. Vikram Potdar**

Chief Executive Officer India, Regional  
Director Asia, Middle East and Africa



## 2<sup>nd</sup> RUNNER UP (TIE) MEDIUM BUSINESS CATEGORY



### Emirates District Cooling (EMICOOL) L.L.C United Arab Emirates



Founded in 2003, Emirates District Cooling (Emicool) has grown into one of the UAE's leading providers of sustainable district cooling services. A joint venture between government and private sector partners, Emicool delivers efficient, reliable and environmentally responsible cooling solutions to communities and businesses across Dubai, making sustainability central to its mission and operations.

Its vision is to be recognised as a world-class provider of energy-efficient district cooling, while its mission emphasizes exceeding customer expectations through reliability, efficiency, safety and environmental stewardship. These principles are embedded in its ESG strategy, which is aligned with the UN Sustainable Development Goals (SDGs) through a double materiality approach, ensuring global priorities are translated into local impact.

Emicool has set clear and measurable environmental targets to advance the UAE's Net Zero 2050 agenda, including increasing Treated Sewage Effluent (TSE) use to 75% by 2025, reducing Scope 2 emissions intensity by 5% year-on-year, and achieving 100% ISO 46001 compliance for water efficiency across all plants. Supported by certifications in ISO 14001, ISO 50001 and ISO 46001, the company continuously improves energy efficiency, optimises chemical usage and reduces its carbon footprint, with regular environmental risk assessments ensuring compliance in waste disposal, biodiversity protection and resource use.

Innovative technologies, such as underground leak detection systems, have reduced water losses across its chilled water network, while paperless governance initiatives cut internal paper use by nearly 30%, and AI-powered chatbots enhance customer engagement and reduce operational impact.

Emicool upholds labour rights aligned with ISO 45001 and UAE labour law, prohibiting child labour, forced labour and discrimination, while ensuring fair compensation and safe working conditions. In 2024, it hosted a "Know Your Rights" workshop with the Women Inspiring Network (WIN) and ran DEI training with Companies for Good to strengthen inclusivity and workplace equity. Employee health and safety are a top priority, with zero Lost Time Injury Frequency Rate (LTIFR) as a defined target, while the company is advancing gender equity, aiming for 25% female representation in mid-management roles by 2026.

Governance is driven by a dedicated ESG Committee reporting directly to leadership, with ESG goals integrated into performance management systems and monitored through a dedicated dashboard. Emicool maintains a zero-tolerance policy on corruption, supported by Anti-Bribery and Anti-

Corruption (ABAC) frameworks and whistleblowing mechanisms managed through NAVEX, providing employees and stakeholders with secure, confidential reporting channels.

The company actively contributes to society through CSR initiatives and partnerships; in 2023, it supported Dubai Cares' Back-to-School campaign and ran school and university outreach programmes to promote environmental stewardship and DEI awareness. Partnerships with organisations such as the Emirates Green Building Council (EmiratesGBC), International District Energy Association (IDEA), and Etihad ESCO reflect its commitment to advancing sustainability at national and international levels.

Community engagement also extends through Sustainability Week, which hosts employee workshops, customer campaigns and technical training with EmiratesGBC, fostering awareness of green building principles, resource efficiency and climate action.

Innovation is embedded into Emicool's strategy through platforms like the Ideathon, inviting employees to contribute ideas that are piloted and scaled. Initiatives include AI-powered customer solutions, DEI-focused workplace improvements and advanced leak detection systems, all assessed systematically for economic, social and environmental impact to ensure long-term alignment with sustainability goals. By embedding ESG into its strategy, setting ambitious environmental targets and fostering innovation, inclusion and strong governance, Emicool exemplifies how district cooling can power sustainable, climate-ready cities in the UAE and beyond.

“At EMICOOL, we believe sustainability and profitability go hand in hand. By aligning ESG with financial goals, we built efficient, resilient operations. Investments of AED 18.3 million in energy-efficient, climate-resilient infrastructure delivered savings, improved performance, and reduced our footprint. Through social responsibility, employee engagement, and ESG oversight, we enhance retention, service quality, risk management, and stakeholder trust.

Dr. Adib Moubadder  
Chief Executive Officer





# 2<sup>nd</sup> RUNNER UP

(TIE)

## MEDIUM BUSINESS CATEGORY



### OQ Base Industries Sultanate of Oman



Founded in 2006 and headquartered in the Salalah Free Zone in Sultanate of Oman, OQ Base Industries (OQBI) is a subsidiary of OQ Group, one of Oman's leading energy and industrial enterprises. As a chemicals manufacturer, OQBI has positioned sustainability at the core of its operations, aligning its strategy with Oman Vision 2040, the UN Sustainable Development Goals (SDGs), and the Sultanate's national net-zero 2050 commitment. Its vision is to champion global reach and sustainable solutions through exceptional talent, while its mission emphasises sustainable growth and operational excellence, anchored in a people-first culture, energy-efficient decarbonisation and national economic development.

Four pillars guide the company's sustainability framework: Optimising for a Sustainable Future, Qualifying People and Practices, Building Integrity and Operational Resilience and Investing in Environmental Stewardship. These pillars are reinforced by ESG risk assessments embedded into Enterprise Risk Management (ERM) and Business Continuity Planning, ensuring resilience and transparency.

OQBI has committed to reducing greenhouse gas emissions by 25% by 2030 from a 2023 baseline as part of its decarbonisation roadmap. This plan prioritises Scope 1 & 2 reductions through energy optimisation, process efficiency and cleaner technologies, while Scope 3 reductions are achieved through supplier collaboration. The company's Ekons Project in LPG demonstrates how advanced monitoring optimises production while cutting emissions.

All OQBI assets are ISO 14001 certified, with plans underway for ISO 50001 to strengthen energy management systems. Environmental targets also include sustainable water use, improved discharge practices and minimising hazardous waste and landfill dependency.

Regular environmental impact assessments cover emissions, energy efficiency, biodiversity, water protection and waste recycling, while used oil and industrial waste are repurposed. Stormwater and wastewater systems further ensure environmental safeguards in site operations.

OQBI actively supports community development through initiatives in culture, education, health, SMEs and tourism. Notable projects include the Dhalkout Cultural Centre, the Salalah Autism Centre, and Ittin Oasis Park, which provide lasting benefits to local communities. Internally, the company upholds high labour standards, fully complying with Oman's updated Labour Law (Royal Decree 53/2023), ensuring non-discrimination, fair compensation and safe working conditions under ISO 45001. Measurable HSSE Plan

2025 targets include raising safety compliance from 90% to 100% and improving closure rates of unsafe observations from 75% to 95%.

OQBI is also committed to advancing inclusion, targeting 2% representation of people with disabilities and empowering women through initiatives such as the Springboard Special Ladies Training Programme, which equips women with tools for economic independence.

Governance is reinforced by a CSR Committee chaired by the CEO, with oversight from the Board and executive leadership. Clear ESG accountabilities are assigned through the Audit & Risk Committee and the Nomination & Remuneration Committee. OQBI maintains a zero-tolerance anti-corruption policy, revised in 2025, prohibiting all unethical practices, including facilitation payments and improper gifts. Whistleblowing systems allow employees and stakeholders to report issues safely, with follow-up mechanisms ensuring transparency.

Innovation is central to OQBI's sustainability approach, with digital ESG systems and advanced GHG tracking tools improving data accuracy and compliance. Initiatives such as smart safety systems, digital welding gauges and Kaizen projects boost efficiency, safety and environmental performance.

With its science-based targets, community investments and strong governance, OQ Base Industries is helping to shape Oman's transition to a low-carbon, inclusive economy, demonstrating how the chemicals sector can deliver value for people, planet and progress.



OQ Base Industries (OQBI) is Oman's only integrated producer of methanol, ammonia, and LPG products in the Dhofar region. Building on a rich heritage, we leverage advanced infrastructure and decades of expertise to deliver premium compounds including methanol, ammonia, propane, butane, condensate, and LPG that enable industries to transform resources into valuable products, from consumer goods to alternative fuel.

**Mr. Khalid Khalfan Al Asmi**  
Chief Executive Officer





# WINNER

## SMALL BUSINESS CATEGORY



### Transworld Group United Arab Emirates



Founded in 1977, Transworld Group has evolved into a diversified global conglomerate spanning shipping, logistics, warehousing and aviation. Guided by its higher purpose; "Delivering Prosperity for Humanity", the Group integrates sustainability into every aspect of its operations through its Prosperity Framework, built on three pillars: Preserve, Partner and Progress. Its vision emphasizes long-term sustainability, stakeholder trust and community impact, with 2024 marked by a pledge to cultivate a culture of Mutual Respect, celebrated throughout 2025 across employees, customers, vendors and communities.

Transworld's ESG and CSR strategies are closely aligned with the UN Sustainable Development Goals (SDGs), mapped to business units and KPIs, and updated annually to address material issues across the UAE and India.

A robust governance structure ensures accountability, with leadership oversight, ESG champions embedded across business entities and regular committee reviews integrating sustainability into daily operations. As a fuel-intensive organisation, Transworld prioritises climate action. In 2024, the Group achieved a 10.34% reduction in Scope 1 emission intensity from its base year.

All vessels comply with ISO 14001 and IMO MEPC standards, supported by the Shipboard Energy Efficiency Management Plan (SEEMP), while science-based near- and long-term targets are being developed in line with the SBTi maritime pathway and UAE Net Zero 2050 objectives.

Environmental stewardship extends to large-scale reforestation efforts, with over 17,000 trees planted over the past three years, 160,000 planned in 2025, and a pledge of 500,000 trees by 2027. Through partnerships with Tree Nation, air travel emissions are offset via reforestation projects in Cambodia and Uganda. Employee engagement in sustainability is fostered through workshops, clean-ups, bio-enzyme training and eco-volunteering, with volunteers actively supporting mangrove and desert restoration in collaboration with NGOs.

Since 2018, Transworld has reached over 290,000 beneficiaries through health, education and community empowerment programmes, supported by more than 9,000 volunteers.

Flagship initiatives include the UAE-India Friendship Hospital supporting blue-collar workers, contributions to Al Jalila Foundation Cancer Hospital and annual eye camps, Ramadan food distribution campaigns across the GCC and support for people of determination through therapy equipment donations and inclusive employment initiatives.

Internally, Transworld fosters diversity, equity and inclusion, with gender-neutral policies, equal opportunity hiring and the integration of People of Determination (PODs). Partnerships with 'WeOne' and 'World People Solutions' reinforce ethical, fee-free recruitment practices, while Great Place to Work certification in the UAE has been maintained for six consecutive years.

ESG KPIs are embedded in the Balanced Scorecard, reviewed by the Board and externally assured under ISAE 3000, with zero corruption cases recorded in FY 2024-25. A zero-tolerance anti-corruption policy, whistleblower mechanisms and membership in the Maritime Anti-Corruption Network further reinforce governance integrity.

Innovation underpins Transworld's sustainability agenda, with a digital ESG dashboard tracking over 20 indicators and the PANKH learning platform offering 100+ training modules. Centralised procurement systems are being implemented to streamline ESG-based vendor assessments. Annual sustainability reports aligned with GRI, SASB, UNGC and IMO standards demonstrate commitment to transparency and accountability.

With measurable emission reductions, ambitious reforestation pledges, impactful community investments and governance excellence, Transworld Group exemplifies how a purpose-driven, multi-sector business can deliver prosperity while creating a sustainable, resilient future for both local and global stakeholders.

“Sustainability is no longer an option, it is our shared responsibility and the only viable path to lasting prosperity. At Transworld Group, we embed environmental stewardship, inclusive growth, and ethical governance into every decision we make. By aligning purpose with performance, we are not just navigating today's challenges but shaping a resilient and regenerative future for our industry, our communities, and our planet.

Mr. Ramesh S Ramakrishnan  
Chairman





# 1<sup>st</sup> RUNNER UP

## SMALL BUSINESS CATEGORY



### Labotel Workers Village United Arab Emirates



Founded in 2007 and owned by Al Otaiba Enterprises, Labotel Workers Village, often called “The Labour Hotel”, was established to provide dignified, sustainable and community-focused accommodation for the UAE’s labour force.

As a facility and hospitality management company, Labotel has built its model around environmental stewardship, social inclusion and strong governance, aligning with UAE Vision 2030 and the UN Sustainable Development Goals (SDGs).

Its 2021–2025 sustainability strategy prioritises SDGs #3 (Good Health & Well-being), #4 (Quality Education), #7 (Affordable and Clean Energy), #8 (Decent Work & Economic Growth), #10 (Reduced Inequalities), #11 (Sustainable Cities & Communities), #13 (Climate Action), and #17 (Partnerships for the Goals).

In 2024, sustainability-linked operations generated AED 2.6 million in revenue, with occupancy reaching 98.9% and a trust rating of 98%. Employee satisfaction rose from 88% in 2023 to 90% in 2025, while customer satisfaction improved from 85% to 98%, reflecting the impact of inclusive services, transparent governance and high-quality living standards.

Labotel achieved substantial reductions in energy use and emissions through upgrades including 100% inverter AC units, LED lighting and motion sensors, cutting energy consumption by 54.8% between 2015 and 2024 and avoiding over 2.28 million metric tons of CO<sub>2</sub>e annually.

Water-saving initiatives include 3,550 water reducers, 1,800 aerators and a greywater treatment plant, reducing water consumption by 1.81% despite a 25.7% increase in capacity. An AI-powered Smart Recycling system incentivises residents to participate, with 271.65 tonnes of recyclables collected to date and a target of 400 tonnes by 2026.

Community-driven environmental initiatives such as Clean UAE campaigns, Can Collection Drives and tree planting contribute to biodiversity and local greening.

Labotel upholds high living standards for its diverse workforce, representing 32 nationalities. Facilities include gyms, clinics, sports areas and cultural spaces hosting events like Quran competitions, Diwali and Christmas celebrations and sports festivals.

Programmes such as “Beat the Heat” protect workers during summer months, while partnerships with Life Care Hospital provide seasonal health campaigns, medical checkups and training.

The Knowledge & Awareness Hub, launched in 2024, offers residents free training, skill development and career growth

opportunities, with training satisfaction scores reaching 83% rated excellent by 2025.

Governance is reinforced by an Excellence ESG Committee, which meets weekly to track progress and report directly to leadership. Policies include zero tolerance for corruption, ISO-certified management systems (9001, 14001, 45001, 10002) and comprehensive grievance and whistleblower channels.

Vendor partnerships follow strict ESG procurement standards, with regular audits ensuring compliance. Transparency is further supported through GRI-aligned sustainability reporting, public dashboards, integrated KPIs, smart feedback machines, digital dashboards and monthly surveys.

Innovation underpins Labotel’s operations, with initiatives including a Self-Cook Facility serving 18,000 residents to reduce food waste, a Greywater Treatment Plant lowering freshwater demand, AI-powered Smart Recycling Bins enhancing waste segregation and Smart Feedback Systems capturing real-time resident input.

Strategic community investments include blanket donations with the Red Crescent, Iftar meal distribution, blood drives and relief efforts.

By combining environmental stewardship, community empowerment and governance integrity, Labotel Workers Village demonstrates how labour accommodation can evolve into a model of sustainability, delivering measurable impact for people, the planet and partners across the UAE.



We remain committed to embedding ESG principles across our operations, guided by the UN Sustainable Development Goals to deliver long-term value for stakeholders and society. We believe in responsible growth that creates positive impact and are grateful to the Arabia CSR Network for the opportunity to participate in the 18<sup>th</sup> Cycle of the Arabia CSR Awards, recognising regional sustainability excellence.

Mr. Ahmed Abouelyazed  
General Manager





## 2<sup>nd</sup> RUNNER UP

### SMALL BUSINESS CATEGORY



### ISS RELOCATION LLC United Arab Emirates



Founded in 2019, ISS Relocation LLC has rapidly established itself as a trusted leader in global relocation and logistics, delivering seamless, sustainable and client-focused services across the UAE and beyond. With a mission to make relocation reliable, affordable and environmentally responsible, ISS combines operational excellence with a strong commitment to environmental, social and governance (ESG) values.

The company's vision is to pioneer end-to-end relocation solutions, empower employees as brand ambassadors and build trusted partnerships globally, aligning its sustainability strategy with the UN Sustainable Development Goals (SDGs), particularly SDG #7 (Affordable and Clean Energy) and SDG #2 (Zero Hunger).

ISS implements practical initiatives to embed sustainability into daily operations. Digitisation and paperless processes, including CRM integration, digital survey apps and logistics inventory tools, reduce administrative waste. Fleet optimisation through GPS-enabled vehicles, automated fuelling systems and groupage containers minimises fuel consumption and emissions. Packaging follows a Reduce, Reuse & Recycle approach, using biodegradable and reusable materials, while energy-efficient LED lighting and air conditioning in offices and warehouses further decrease environmental impact. In 2024, ISS retrieved 5,511 cartons from delivery jobs, recycling 4,379 and dispatched 487 consolidated groupage shipments, cutting greenhouse gas emissions while generating cost savings for clients.

Community initiatives include distributing 100 meals monthly, supporting Iftar programmes and contributing to broader social welfare efforts.

Governance at ISS is structured with clear ESG responsibilities assigned to senior management, compliance officers and site-level HSE staff. ESG performance is reviewed through quarterly Management Review Meetings (MRMs) using measurable KPIs.

The company maintains a zero-tolerance Anti-Bribery and Anti-Corruption Policy, supported by whistleblower mechanisms, grievance procedures and vendor ESG criteria under ISO standards such as ISO 14001, ISO 26000 and ISO 45001. Annual sustainability reporting follows GRI Standards, complemented by EcoVadis assessments and ongoing ISO validations to ensure transparency and accountability.

Employee well-being is a core focus. ISS provides grievance channels, whistleblower systems and safety practices aligned with ISO 45001, including fire drills, defensive driving training, first aid certification and toolbox talks.

Staff receive training on energy conservation, digital tools and waste management, supported by engagement platforms such as Ohana e-newsletters, townhalls, and workshops that connect employees to the company's sustainability journey.

ISS actively invests in community development. Partnerships with the Emirates Environmental Group advance initiatives such as Clean UAE, Can Collection Campaign, Paper Walk and tree planting, while a MoU with Dar Al Ber Society ensures unused household goods reach those in need.

Social outreach includes distributing 100 monthly meal packets, sponsoring 500 Iftar kits and conducting blood donation drives with the Dubai Health Authority. Collaborations with Westford University facilitate campus recruitment, industrial tours and student engagement, linking education with practical industry experience.

Innovation underpins ISS's sustainability agenda. Digitalisation tools, CRM systems, logistics inventory apps and fuel management technology, streamline operations and reduce waste.

Highlighted initiatives on recycled packing materials demonstrate the company's commitment to eco-friendly solutions in logistics.

By integrating energy efficiency, waste reduction, ethical governance, employee well-being and social impact, ISS Relocation LLC exemplifies how a young, agile company can lead in ESG-driven logistics, creating meaningful value for clients, communities, and the environment.



At ISS Relocations, sustainability is a core value shaping how we do business. We create lasting impact through ethical practices, reduced environmental footprint, and meaningful community contributions. This recognition reflects our belief that success lies in responsible growth, where people, planet, and progress advance together. We remain committed to building a sustainable future for generations.

Mr. Abhilash Nair  
Global CEO





# FINANCIAL SERVICES CATEGORY



# SPECIAL RECOGNITION FINANCIAL SERVICES CATEGORY



## Bahrain Development Bank Kingdom of Bahrain



For over 30 years, Bahrain Development Bank (BDB) has been a catalyst for inclusive finance, entrepreneurship, and economic development in the Kingdom. Established in 1992, BDB has become the financial partner of choice for start-ups, SMEs, and social enterprises. Today, with an increasing focus on ESG, the bank is evolving into a key contributor to Bahrain's sustainability journey, supporting both economic growth and social impact.

BDB's mission goes beyond profit. The bank prioritises underserved segments, including youth, women and small businesses, while building long-term resilience. Its operations are closely aligned with the United Nations Sustainable Development Goals, particularly SDG #5 (Gender Equality), SDG #8 (Decent Work and Economic Growth), and SDG #9 (Industry, Innovation, and Infrastructure). Through digital-first offerings such as tijara, Bahrain's first SME-focused digital banking platform, entrepreneurs can access funding ranging from BD 3,000 to BD 15,000 online, benefiting from transparent, user-friendly services recognised internationally for innovation.

The bank also offers targeted financing solutions, including zero-interest loans for agriculture and fisheries, invoice discounting to ease cash flow for SMEs, and the Riyadat Women Finance Scheme, supporting women-led businesses in partnership with the Riyadat Centre and the Supreme Council for Women. By combining purpose-driven products with technology-enabled delivery, BDB is helping clients embrace innovation while reducing its own environmental footprint through paperless processes and resource-efficient operations.

Innovation and digital adoption extend beyond product offerings. Entrepreneurs benefit from e-learning modules, virtual guidance, and progress tracking through KPIs that measure SME success, gender inclusion, and digital engagement. ESG is embedded across the bank's governance, with board-level oversight, clear responsibilities across strategic and operational teams, and performance metrics aligned to sustainability goals.

Credit risk and due diligence processes now incorporate ESG considerations, particularly for high-impact sectors, ensuring that financing decisions advance both economic and social objectives.

Sustainability isn't a side project, it's embedded across BDB's structure. Clear ESG responsibilities are assigned across strategic, communication, and leadership functions. Corporate responsibility is a board-level issue, with key performance indicators aligned with ESG goals. Due diligence and credit

risk assessments now include ESG factors, especially for high-impact sectors. While a formal sustainability report isn't published yet, BDB aligns with international standards like GRI, ISO 26000, and the UN SDGs. A full ESG framework is currently being developed and will include third-party assurance.

BDB's community engagement complements its financial support. Initiatives such as the Farmers Market in Hoorat A'ali and Sitra Mall revitalisation provide platforms for sustainable trade, local business growth and community exchange. Collaborations with Tamkeen, the Ministry of Industry & Commerce, and Export Bahrain expand access to funding, markets and regulatory guidance. Financial literacy is another key pillar, with training workshops designed for youth, students, and underrepresented communities.

Ethics, inclusion, and responsible practice underpin all activities. BDB enforces a zero-tolerance anti-corruption policy, operates clear whistleblower channels, and promotes non-discrimination and gender equality. Employee training on labour rights, grievance mechanisms, and awareness campaigns such as Earth Day further reinforce a responsible corporate culture. Plans are underway to launch green financing products for clean tech and energy startups, reinforcing the bank's commitment to sustainable finance.

By supporting women entrepreneurs, digitizing access to finance, and building inclusive ecosystems, BDB is shaping a financial landscape where sustainability and prosperity go hand in hand. Its focus on purpose-driven impact positions the bank as a central player in advancing sustainable development across Bahrain and the wider region.



Corporate social responsibility is an integral part of our mission at BDB. Our commitment to sustainable growth is reflected in how we empower SMEs, support youth, and promote economic inclusion to contribute to the broader national development agenda. Through targeted initiatives and strategic partnerships with public and private sector entities, we aim to create lasting value for communities across Bahrain.

Ms. Dalal Al Qais  
Group Chief Executive Officer





# HOSPITALITY SECTOR CATEGORY





# WINNER

## HOSPITALITY SECTOR CATEGORY



### Stella Di Mare Dubai Marina United Arab Emirates



Since opening its doors in 2018, Stella Di Mare Dubai Marina has set a benchmark in luxury hospitality by embedding sustainability at the core of its operations. Strategically located in the heart of Dubai Marina, the hotel is renowned for exceptional guest experiences and a comprehensive environmental, social and governance (ESG) strategy that aligns with global best practices and national sustainability goals.

Stella Di Mare's vision is to be a leading sustainable luxury hotel, guided by values of integrity, innovation and respect for people and the planet. Its mission goes beyond hospitality, focusing on minimising environmental impact, supporting local communities and fostering ethical business practices. Sustainability is integrated into every level of operations, from procurement and guest services to governance, reporting and workforce engagement.

The hotel has established ambitious ESG targets, including a 2% annual reduction in energy and carbon emissions, a 6% reduction in water consumption over three years through water-saving fixtures and linen reuse programmes, a 79.6% decrease in landfill waste with a target of 85% recycling, and a 4.5% reduction in food waste using composting via a Miltek Waste Compactor.

These measurable goals reflect Stella Di Mare's commitment to achieving net-zero emissions across all 3 scopes by implementing renewable energy, green procurement and energy-efficient operations.

Technology plays a central role in operational efficiency. Building Management Systems (BMS) and Guest Room Management Systems (GRMS) optimise energy use without compromising comfort, complemented by LED lighting, HVAC upgrades and occupancy sensors. Waste management initiatives have diverted 4,936 kg of food waste from landfill and recycled 7,615 kg of materials between 2021 & 2024. Community drives with the Emirates Environmental Group (EEG) resulted in the collection of 869 kg of glass bottles and 106 kg of aluminium cans.

The Stella Organic Garden supports biodiversity while supplying fresh produce for the hotel's farm-to-table dining concept.

Certifications and recognition underscore the hotel's commitment to excellence, including ISO 9001:2015 (Quality Management), ISO 14001:2015 (Environmental Management), ISO 22000:2018 (Food Safety), ISO 45001:2018 (Occupational Health & Safety), Eco-Check GSTC certification by Intertek Cristal and a Gold A rating from Dubai Municipality Food Safety Department.

Community engagement is integral to Stella Di Mare's model. Partnerships with Dubai Municipality, EEG, Veolia, and the UAE Food Bank have expanded impact through clean UAE campaign, urban afforestation programme and food donations. In 2024, the hotel contributed 100 meals to the UAE Food Bank and 50 bags of blood through Dubai Health initiatives. Staff participation in beach clean-ups, Earth Hour and wellness events foster a culture of responsibility.

Employee welfare and diversity are central to operations. Representing over 24 nationalities, staff receive ESG, labour rights and sustainability training, reaching 83.8% participation in 2024 with plans to increase this further in 2025.

Governance is reinforced through a zero-tolerance anti-corruption policy, whistleblower mechanisms and clear assignment of ESG responsibilities to senior leadership.

Guest satisfaction complements sustainability efforts, with a 4.5/5 TripAdvisor rating and an 86.24 TrustYou score (May 2025), reflecting excellence in service, cleanliness and eco-conscious hospitality. Awards include the Arabia CSR & Sustainability Award 2024, Traveller Review Award 2025 and the DST Bronze Tier Stamp 2024 in the five-star hotel category.

By combining measurable environmental targets, certifications, strong governance and community partnerships, Stella Di Mare Dubai Marina exemplifies how luxury hospitality can lead in sustainability, delivering value for guests, employees and the environment.



At Stella Di Mare Dubai Marina, we blend luxury hospitality with a strong commitment to sustainability. From reducing environmental impact to supporting local communities, every initiative reflects our vision for a sustainable future. Through innovation, education, and purposeful action, we inspire guests and employees to embrace eco-conscious lifestyles, delivering exceptional experiences today while nurturing a legacy of care for future generations.

Mr. Simon Samir  
CEO - Egypt & UAE



# 1<sup>st</sup> RUNNER UP

## HOSPITALITY SECTOR CATEGORY



## Dubai World Trade Centre United Arab Emirates



For more than 40 years, Dubai World Trade Centre (DWTC) has served as the region's premier platform for global business, hospitality and events. In 2023 alone, DWTC welcomed 2.4 million visitors, hosted over 500 events, and showcased 53,000 exhibiting companies from 184 countries.

Beyond scale, DWTC is distinguished by its commitment to sustainability, demonstrating how large-scale venues can deliver world-class experiences while driving measurable environmental and social impact.

DWTC has embedded sustainability across operations, focusing on emissions, energy, water and waste management. In 2022, the venue recorded total emissions of 544,682 tonnes of CO<sub>2</sub>e, with 91% arising from Scope 3 activities such as attendee travel and event waste.

To mitigate this footprint, DWTC is developing a bespoke carbon calculator to accurately track and reduce emissions. Renewable energy integration plays a central role, with 2 MW solar at Zabeel Halls, 1 MW at Sheikh Rashid Hall and 0.418 MW at Al Mustaqbal Parking, together reducing carbon impact by over 40 tonnes annually.

Energy efficiency measures, including LED lighting across 22 sites, motion sensors, and optimised cooling systems, further reinforce DWTC's low-carbon agenda.

Water management is another priority. Between 2022 & 2023, 164,238 litres were dispensed through refill stations, eliminating 328,000 single-use bottles.

Greywater treatment for cooling towers and xeriscaping for landscaping contribute to long-term water conservation.

Waste reduction is equally robust: GITEX Global 2023 alone saw over 10 tonnes of food waste composted in partnership with The Waste Lab, preventing 12,500 tonnes of CO<sub>2</sub>e emissions.

Food redistribution through the UAE Food Bank, including 7,650 Ramadan meals, earned DWTC the UAE Food Bank Award 2023.

Digitisation reduced paper usage by 67%, while take-back schemes recycle bottles, cooking oil and even event banners.

DWTC's sustainability strategy extends to people and communities. Its workforce of 1,500 employees, 31% women and 34% Emiratis, benefits from training, wellness programmes and recognition initiatives, resulting in low turnover (6.72% in 2022).

Certified under ISO 45001 and ISO 22000, the organisation ensures high standards of health and safety. Community pro-

grammes are equally extensive: staff-led drives collected 180 kg of clothing, blood donation campaigns saved over 200 lives and initiatives like Dubai Sports World and the Dubai Fitness Challenge engage residents in health and well-being.

Governance underpins all sustainability initiatives. A Steering Committee, Operations Committee and departmental Champions provide oversight, while Green Globe certification (2019, 2021–2023) validates progress against internationally recognised benchmarks.

Procurement follows rigorous sustainability criteria, including uniforms made from Greenspun™ yarn, certified organic coffee and tea, eco-friendly chemicals and plant-based menus, with suppliers required to comply with a strict Code of Conduct.

Beyond sustainability, DWTC drives significant economic impact. In 2022, its events generated AED 13 billion (USD 3.5 billion) in output, with 40% of attendees from abroad, a 49% year-on-year increase.

Every dirham spent at DWTC delivers a 7.4x multiplier across Dubai's economy. By combining solar-powered venues, waste composting, inclusive workforce practices and sustainable procurement, DWTC demonstrates that large-scale events can be both economically transformative and environmentally responsible.

Its recognitions, including Green Globe certification and the UAE Food Bank Award, affirm that sustainability is embedded as a daily practice delivering tangible impact for business, community and the planet.

“At Dubai World Trade Centre, sustainability is embedded in our vision, values, and strategy. We have set ambitious ESG goals aligned with national and global agendas, committed to delivering long-term impact for stakeholders, visitors, and guests. Across venues and operations, we drive sustainable action while empowering employees to lead through ESG training and awareness initiatives.

Mr. Mahir Julfar  
EVP Venue Service Management





## 2<sup>nd</sup> RUNNER UP

### HOSPITALITY SECTOR CATEGORY



## Mövenpick Hotel Jumeirah Beach

### United Arab Emirates



Since opening in 2010, Mövenpick Hotel Jumeirah Beach has established itself as a leader in Dubai's luxury hospitality, combining world-class guest experiences with a deep commitment to sustainability. Guided by Accor's Planet 21 framework, the UN Sustainable Development Goals (SDGs) and Dubai's vision for sustainable tourism, the hotel embeds environmental, social and governance (ESG) principles across all operations.

Sustainability governance is anchored in a dedicated Green Committee with direct reporting to senior leadership. All Heads of Departments receive ESG training through Accor's "School for Change" and Dubai Way Sustainability Champion programmes, ensuring that sustainability is part of the hotel's culture and operational DNA.

Progress is rigorously tracked via Accor's sustainability platform, verified through third-party audits, and benchmarked against Green Globe Certification, which Mövenpick has maintained for 12 consecutive years.

The hotel also holds the Dubai Sustainable Tourism (DST) Silver Sustainability Stamp Award for two consecutive years and was recognised in 2024 among the Top 100 Sustainable Hotels & Resorts worldwide.

Environmental stewardship is central to Mövenpick's operations. Key initiatives include: an in-house water bottling plant eliminating single-use plastic bottles across guest rooms, F&B outlets, and event spaces; refillable liquid amenities; and water-saving fixtures in guest rooms, achieving a 10% reduction in water consumption per guest, exceeding the annual target of 3%. Energy efficiency is enhanced through Guest Room Management Systems (GRMS), motion sensors and solar-powered water heaters.

Food waste reduction is managed via the Winnow system, while the carbon footprint of hotel menus is calculated to guide guests toward lower-emission options. Local procurement policies prioritise suppliers within 160 km, reducing transport-related emissions and supporting the local economy.

Community engagement is integral to the hotel's sustainability model. Partnerships with Emirates Environmental Group (EEG) have led to the planting of 20 mangrove trees on Earth Day and participation in Clean UAE campaigns. Staff volunteer programmes include blood donation drives, food and clothing donations, and support for people of determination.

Recycling initiatives, such as the EEG's glass collection programme, link community action with environmental impact, for every 300 kg of glass collected, a tree is planted.

Mövenpick upholds stringent governance and ethical standards. The hotel follows Accor's Ethics and CSR Policy, prohibiting child labour, discrimination and human trafficking while promoting equal opportunity and fair compensation. Employees receive mandatory training in human rights, anti-bribery and anti-corruption, reinforced by whistleblower and grievance mechanisms.

Employee welfare is prioritised through comprehensive housing, meals, health insurance and safe working conditions, complemented by sustainability and labour rights training to build capacity and inclusivity.

Innovation drives the hotel's sustainability journey. Carbon footprint calculators for events and travel, solar-powered water heating and food waste monitoring demonstrate practical ESG solutions, while science-based targets guide near and long-term efforts towards net-zero emissions across all three scopes.

Through measurable environmental performance, certifications, social responsibility and a culture of integrity, Mövenpick Hotel Jumeirah Beach demonstrates that luxury hospitality and sustainability can thrive together, delivering value for guests, employees, communities and the planet while setting benchmarks for the global hospitality sector. Its efforts contribute directly to Dubai's ambition of becoming a world leader in sustainable tourism. Looking forward, Mövenpick aims to pioneer innovative green hospitality solutions that inspire the wider Accor network and global hotel industry.



We are proud that Mövenpick Hotel Jumeirah Beach has been short-listed for the prestigious Arabia CSR Awards. This milestone underscores our unwavering dedication to sustainable practices, ethical operations, and meaningful community impact. As part of our brand values, we continuously strive to be best-in-class, align hospitality excellence with environmental and social responsibility, ensuring we contribute positively to the region and set benchmarks for the industry.

Mr. Michael Goetz  
General Manager





# HEALTHCARE SECTOR CATEGORY



# WINNER

## HEALTHCARE SECTOR CATEGORY



## Emirates Health Services United Arab Emirates



Emirates Health Services (EHS), a leading federal healthcare provider in the UAE, is setting a national benchmark in delivering sustainable, climate-resilient, and patient-focused healthcare. Operating 17 hospitals, 70 primary healthcare centres, and employing more than 10,000 professionals, EHS has integrated sustainability into both clinical and operational strategies. Its approach aligns with key national and global frameworks, including the UAE Net Zero 2050 vision, UAE Centennial 2071 and the UN Sustainable Development Goals, positioning EHS at the forefront of sustainable healthcare delivery.

EHS's sustainability agenda is guided by its dedicated Sustainability and Environmental Health Department, which oversees the implementation of the 2023 – 2026 Sustainability Strategic Plan. Using the Global Reporting Initiative (GRI) Standard Framework, the organisation has identified priority sustainability topics, tracked through indicators encompassing environmental, social and governance performance. ESG governance is embedded across leadership, operational units and procurement processes, ensuring accountability and measurable outcomes.

Emirates Health Services (EHS) has embedded sustainability into its operations with initiatives like the Green Patient Care telemedicine programme, which delivered 660,000+ virtual consultations between 2022 – 2024, avoiding more than 5.5 million kg of CO<sub>2</sub> emissions. A facility-wide retrofit plan is underway to achieve a 5% reduction in energy and water use by 2025, while its long-term commitment is aligned with the UAE's 2050 Net-Zero Strategy, marked by the launch of the country's first Net-Zero Health Centre. EHS is also piloting Digital Twin technology to monitor and cut hospital carbon emissions.

EHS has advanced public health through large-scale screening and preventive programmes. The e-Etmnan Programme has screened 60,000+ Emiratis for non-communicable diseases, while 43,000+ premarital screenings, 4.5 million visa screenings, and 2.4 million childhood vaccines have been delivered since 2022. The Home Care Programme extends professional medical support to bedridden patients, and mental health is prioritised through initiatives like La'ajalakom and the AI-powered Moodology app.

Strong governance underpins EHS's strategy, anchored in zero-tolerance anti-corruption policies and robust whistleblowing systems. ESG risks are tracked through the Ghiath system, and supplier assessments now give an extra 10% weighting to ESG-compliant vendors. The organisation also

enforces international standards such as ISO 45001 (safety) and ISO 45003 (psychosocial well-being) to protect staff and patients alike.

EHS fosters innovation through the Afkari platform, which has generated 12,000+ employee ideas, many focused on sustainability. The organisation holds multiple healthcare patents and applies advanced tools like AI, solar VCOM systems, and smart hospital management technologies to enhance efficiency and reduce environmental impact.

Community partnerships and outreach play a central role in EHS's sustainability journey. Annual sustainability forums hosted by EHS hospitals, joint campaigns with SEWA to raise eco-awareness and extensive volunteering efforts highlight its leadership. Supplier workshops further embed sustainable practices across the healthcare value chain, reinforcing EHS's role as a catalyst for positive change.

EHS is also committed to annual sustainability reporting and is enhancing its climate risk tools, embedding green design in new facilities, and participating in regional ESG benchmarking for the healthcare sector.

Through rigorous science-based planning, operational efficiency and community engagement, EHS demonstrates that sustainable healthcare is both achievable and essential. By linking health outcomes with environmental action, EHS is helping shape a resilient, equitable and future-ready healthcare system, contributing to a greener, healthier UAE for people and planet alike.



Sustainability and social responsibility are core pillars of institutional excellence and long-term reputation, fostering trust with the community, driving innovation, and creating growth opportunities. By embedding these values into our strategies, we reinforce our commitment to a better future, contributing to societal and environmental development while enhancing organisational performance and strengthening our competitive advantage.

H.E. Dr. Yousif Mohammed  
Al-Serkal  
Director General





# 1<sup>st</sup> RUNNER UP

## HEALTHCARE SECTOR CATEGORY



### Fujairah Hospital United Arab Emirates

**EHS** | مؤسسة الإمارات للخدمات الصحية  
Emirates Health Services

Fujairah Hospital, operating under Emirates Health Services (EHS), is a national exemplar of sustainable healthcare transformation. Serving over 300,000 patients annually, the hospital has embedded sustainability across operations, clinical care and community engagement, becoming one of the first healthcare institutions in the UAE to link environmental health with clinical outcomes and decarbonisation objectives.

The hospital's environmental initiatives have achieved measurable impact. Over the past three years, water consumption was reduced by 26% through greywater reuse systems, sensor-based taps, as well as staff and patient awareness campaigns.

Electricity use dropped by 21% via LED retrofitting, smart HVAC systems, and solar installations in auxiliary buildings.

Medical waste management has seen 92% of waste diverted from landfills through segregation, sterilisation and recycling programmes, supported by continuous staff training and audit cycles.

Fujairah Hospital actively monitors environmental performance indicators across departments and is progressing toward ISO 14001 certification for environmental management.

Sustainability is fully integrated into clinical practice. Digital patient records now cover 100% of departments, reducing paper consumption by over one million sheets annually.

Smart pharmacy dispensers and telemedicine platforms decrease carbon emissions associated with transport and resource use, while sustainable procurement, including biodegradable supplies and reduced single-use plastics, ensures eco-conscious operations.

Patient safety remains paramount, with compliance to JCI standards, strict infection control protocols, and sustainability-focused risk assessments guiding decision-making.

Community engagement is central to Fujairah Hospital's approach. Its "Friends of the Environment" programme reached more than 3,000 students and residents in 2023, promoting awareness on climate change, biodiversity and health-environment linkages.

"Clean UAE" Day and National Environment Day initiatives were delivered in collaboration with municipal and civil society partners, and over 2,500 awareness kits covering water conservation, healthy diets and environmental hygiene were distributed.

Partnerships with local schools and youth councils advance environmental literacy and civic action, reinforcing the hos-

pital's role as a community leader. Health equity is a core priority. Fujairah Hospital extends inclusive services through mobile clinics and telemedicine to rural and hard-to-reach populations, while providing specialised care for the elderly, women and People of Determination.

Community health campaigns addressing mental health, non-communicable diseases and free health screenings reached more than 10,000 residents in 2023, demonstrating that sustainability and access go hand in hand.

Workforce development and governance underpin the hospital's ESG performance. In 2023, staff participated in over 1,200 hours of sustainability training, and a Sustainability Champion Programme assigns departmental leads to track and report KPIs.

Sustainability is embedded into staff performance evaluations and leadership criteria, in alignment with EHS's 2023–2026 Sustainability Strategy, the UAE Green Agenda, and UN SDGs.

Looking ahead, Fujairah Hospital is advancing climate-resilient healthcare through further reductions in Scope 1 & 2 emissions, climate risk assessments for critical services and low-carbon design in future expansion projects.

By integrating operational efficiency, clinical excellence and community engagement, Fujairah Hospital is improving patient outcomes and also fostering a healthier, more sustainable environment.

Its holistic, data-driven approach positions it as a benchmark for hospitals across the UAE and the region.

“At Fujairah Hospital, Sustainability and CSR reflect our dedication to serve the UAE's national vision. Through energy efficiency, reduced waste, eco-friendly operations, and impactful community health programmes, we strive to create lasting value for society. These achievements highlight our role as a trusted healthcare partner dedicated to innovation, responsibility, and well-being, ensuring a greener, healthier future for the people of Fujairah and the nation.

**Dr. Ahmed Obaid Al Khadeim**  
Director

## 2<sup>nd</sup> RUNNER UP

### HEALTHCARE SECTOR CATEGORY



## Aster DM Healthcare United Arab Emirates



Aster DM Healthcare, with a presence spanning seven countries and a network of more than 835 facilities, including 34 hospitals and 628 pharmacies, has become a leading regional healthcare provider. Serving over 20 million patients annually, Aster combines clinical excellence with environmental and social responsibility, advancing the UN Sustainable Development Goals and UAE Vision 2031.

Guided by its promise, “We’ll Treat You Well,” the organisation prioritises accessible, inclusive and climate-conscious healthcare. Aster’s sustainability agenda is overseen by a board-level ESG Committee and executed by a dedicated cross-functional ESG working group. The company aligns with globally recognised frameworks, including the UN SDGs, Global Reporting Initiative (GRI), SASB and TCFD standards, ensuring a clear focus on climate action, health equity, ethical governance and inclusive growth.

ESG considerations are integrated into strategic planning, operational management and procurement, embedding accountability throughout the organisation.

Environmental performance is a central pillar of Aster’s strategy. The company has set an ambitious Net Zero target for 2040 and has already reduced Scope 1 & 2 emissions by 20% since 2021 across key hospitals.

Solar PV systems installed at eight hospitals generate over 1,600 MWh of clean energy annually, while more than 50 green-certified buildings meet LEED and IGBC standards. Rainwater harvesting systems and 33 waste-to-energy units improve resource efficiency, and 76% of medical waste is diverted from landfills through recycling and treatment programmes.

Digitisation has further reduced environmental impact, with 80% of UAE facilities operating paperless systems, saving over 1.2 million sheets of paper each year.

Accessibility and community impact are integral to Aster’s purpose. The Aster Volunteers Programme has reached 4.9 million people globally, delivering over 638,000 free screenings, 16,000+ surgeries, mobile clinics, disaster relief and telehealth services.

In 2023 alone, more than 30,000 patients received free or subsidised care, over 180 health awareness campaigns were conducted, and partnerships with NGOs and government bodies spanned the GCC, India, and Africa.

These initiatives demonstrate Aster’s commitment to equitable healthcare and social responsibility. Aster’s workforce, over 29,000 employees, is central to its ESG ambitions. Women

comprise 55% of staff, holding 40% of leadership positions, while more than 1,800 People of Determination are employed through dedicated hiring and support programmes.

Over 3,000 nurses received training in digital tools, infection control and sustainability, and ongoing DEI and climate literacy programmes reinforce an inclusive and empowered culture.

Responsible supply chain management further strengthens Aster’s ESG profile. A company-wide Code of Conduct governs staff, suppliers and partners, while ESG prequalification ensures ethical sourcing and emissions compliance. A Green Procurement Checklist guides high-impact items, such as pharmaceuticals and pilot initiatives aim for 80% plastic-free pharmacies by 2026.

Through its integrated approach to patient care, environmental stewardship, social impact and governance, Aster DM Healthcare is redefining modern healthcare.

By blending compassion with purpose, the organisation demonstrates that healthcare can be a force for community well-being, climate action and sustainable development across the region. Its leadership continues to advocate for stronger global collaboration in advancing sustainable healthcare systems.

Looking ahead, Aster aims to pioneer innovative digital health solutions that further reduce environmental impact while enhancing accessibility and patient outcomes.



Sustainability is at the heart of Aster DM Healthcare’s growth, reflected in impactful environmental and social initiatives. In 2024, we avoided 9,000+ tCO<sub>2</sub>e through renewable energy, launched a 55-acre solar park in India, and planted 16,000+ trees. Beyond hospitals, 85,000+ Aster Volunteers served 6.5M+ beneficiaries via mobile clinics, healthcare programmes, and disaster relief demonstrating our commitment to ESG, community wellbeing, and a healthier, sustainable future for generations

**Ms. Alisha Moopen**  
Managing Director and  
Group CEO, Aster DM Healthcare







# CONSTRUCTION SECTOR CATEGORY



# WINNER

## CONSTRUCTION SECTOR CATEGORY



### Innovo

#### United Arab Emirates

innovo

Innovo, the Engineering, Procurement, and Construction (EPC) subsidiary of the Altrad Group, has quickly emerged as a leading provider of sustainable industrial solutions across the Middle East. With a team of over 2,800 professionals operating in five countries, Innovo supports the region's energy, utilities, and infrastructure sectors with high-impact services.

Backed by the global strength of the Altrad Group, present in 50 countries and employing 52,000 people, Innovo is deeply committed to integrating ESG (Environmental, Social, and Governance) values into every facet of its business.

At the heart of Innovo's operations is a steadfast commitment to safety. The company recorded a Total Recordable Incident Rate (TRIR) of just 0.06 in 2023, remarkably below industry averages, and surpassed 7 million manhours without a single lost-time injury.

This success stems from initiatives like the "Life Saving Rules" programme, HSE Leadership Tours, and Behaviour-Based Safety campaigns that foster a culture of awareness and accountability. Tools like digital onboarding and QR-coded reporting enhance real-time safety oversight, further embedding safety into daily routines.

Robust compliance and governance frameworks underpin Innovo's ethical foundation. The company adheres to the Altrad Group's Code of Conduct and ensures all employees participate in regular anti-bribery and anti-corruption training. A secure, confidential whistleblower channel is available across multiple platforms to enable anonymous reporting of ethical concerns.

Additionally, ongoing annual audits, risk assessments, and vendor evaluations ensure that legal and ESG obligations are rigorously upheld at every level of the organisation.

On the environmental front, Innovo is taking decisive steps to track and reduce its carbon impact. Using a custom-built digital emissions monitoring system, it measures its Scope 1, 2 and select Scope 3 emissions.

In 2023, these efforts led to a 9% drop in fuel use and a 10% decrease in electricity consumption, driven by clean energy measures such as solar-powered offices, LED lighting and efficient HVAC systems.

The shift to electric and hybrid vehicles is gaining momentum, with the UAE leading pilot programmes for low-emission boilers and waste heat recovery systems. Water management remains a strategic focus. Through smart

metering and reusing treated water for construction, Innovo saved over 1.2 million litres of water in 2023.

Waste management has also improved, with site-level segregation, recycling partnerships and reuse initiatives contributing to a 32% year-on-year increase in recycled waste.

Localisation is a key driver of Innovo's procurement strategy. More than 60% of suppliers are UAE-based small and medium enterprises, with ESG standards integrated into the vendor selection process. The rollout of a Sustainable Procurement Policy is now underway, placing focus on ethical sourcing, environmentally friendly logistics, and labour rights.

Innovo's social impact programmes are shaped and led by its workforce. In 2023, employees organised three beach cleanups involving over 400 volunteers and collaborated with local groups to deliver technical training for under-served youth.

Internally, the company's women's leadership programme, launched in 2022, has already doubled the number of women in mid-management roles, supported by broader Diversity, Equity & Inclusion (DEI) efforts.

Looking ahead to its full ESG impact report in 2026, Innovo continues to lead by example, combining transparent reporting with tangible action. With a culture grounded in safety, accountability and sustainability, the company is not only building infrastructure but also driving trust, resilience and long-term value across the region.



As a purpose-driven business with sustainability at our core, we acknowledge our industry's impact on the planet. We are privileged to make change and are taking active steps, addressing operations and working across our value chain for lasting impact. We leverage technology for monitoring and reporting, enabling informed decisions, while expanding sustainable practices into new markets with high standards.

Mr. Bishoy Azmy  
Group Chief Executive Officer



# 1<sup>st</sup> RUNNER UP

## CONSTRUCTION SECTOR CATEGORY



## China State Construction Engineering Cooperation Middle East

### United Arab Emirates



中遠中東有限責任公司  
CHINA STATE CONSTRUCTION ENGRG. CORP. (MIDDLE EAST) (L.L.C)

China State Construction Engineering Corporation Middle East (CSCEC ME) has firmly established itself as a leading force in the UAE's construction landscape.

Since setting up operations in 2003 and formalising its presence with a regional office in Dubai by 2005, the company has delivered over 120 impactful projects across multiple sectors, from residential communities and high-end hotels to hospitals, roads, bridges, railways, and vibrant mixed-use developments, firmly embedding itself within the regional growth narrative. Guided by its mission to "Expand a Happy Living Environment," CSCEC ME combines scale with social purpose.

With more than 10,000 employees and over two decades of regional operations, it has cultivated a deep sense of responsibility toward communities and environments alike. Safety is not merely a checkbox, it shapes the company's ethos. By employing innovations such as smart helmets, AI-enabled CCTV, facial recognition for secure access, and IoT-driven fire detection systems, CSCEC ME ensures rigorous protection across its sites.

These technological measures are complemented by immersive safety campaigns like "I am a Safety Officer," training programmes, and recognition initiatives, fostering a culture where safety is everyone's business.

Ethics and transparency form the backbone of CSCEC ME's operations. Every project undergoes rigorous legal and technical reviews, internal and external audits, and compliance assessments before execution even begins. A dedicated compliance team, enhanced by anti-corruption training, robust contract controls, and oversight of key personnel, safeguards integrity at every level.

Environmental stewardship and sustainability are embedded across the company's operations. CSCEC ME pursues holistic environmental strategies, including energy and water conservation, biodiversity protection, carbon reduction and smart material recycling, as well as the adoption of solar-powered site offices, eco-friendly concrete and real-time digital tools to monitor environmental impact.

Landmark developments such as Expo Village and One Za'abeel incorporate LEED standards and eco-innovations, setting new benchmarks for sustainable construction in the region. The company's local engagement efforts further reinforce its commitment to the social and economic fabric of the UAE. With more than 98% of its procurement sourced locally, CSCEC ME actively supports domestic industry and supply chains. Its "Internet + Procurement" platform enhances transparency and efficiency across its supply network. Since

2017, CSCEC ME has hosted five major technical forums, attracting over 500 participants, including government representatives and industry leaders, to foster knowledge exchange and elevate regional innovation.

Beyond infrastructure, CSCEC ME's social initiatives have touched over 100,000 workers and local community members. From training and healthcare services to cultural programming, these efforts have created tangible benefits for its workforce.

During the COVID-19 pandemic, the company extended financial aid and donations to vulnerable communities, while campaigns like "Dubai Can", tree-planting initiatives and recycling programmes engaged over 5,000 participants, underscoring its strong ESG (Environmental, Social, Governance) orientation. By blending technical innovation with safety, ethics, sustainability and community impact, CSCEC ME redefines what it means to be a regional construction leader.

Each project delivers physical infrastructure and also contributes lasting value, touching clients, local economies, and broader society. The company's vision aligns with the UAE's long-term national goals, including Net Zero 2050 and sustainable urban development.

Looking ahead, CSCEC ME is committed to further innovation, digital transformation, and green building solutions that will shape the next era of construction excellence. In doing so, CSCEC ME exemplifies how a modern construction firm can meaningfully contribute to both built environments and human well-being.



2025 marks CSCEC Middle East's 20th anniversary and fifth consecutive Arabia CSR & Sustainability Award.

This achievement reflects our commitment to sustainable practices and community impact. Guided by innovation, integrity, and environmental stewardship, our team continues setting new benchmarks in construction. We thank our clients, partners, and employees for their support as we build a more sustainable, happy living environment.

Mr. Tian Sanchuan  
President of CSCEC Middle East





## 2<sup>nd</sup> RUNNER UP

### CONSTRUCTION SECTOR CATEGORY

## ALEC Holdings

### United Arab Emirates



ALEC Engineering and Contracting (ALEC), a subsidiary of the Investment Corporation of Dubai, is widely acknowledged as one of the region's most progressive construction firms. Renowned for delivering large-scale, technically sophisticated developments across aviation, hospitality, data centres and mixed-use sectors, ALEC excels through both engineering precision and a steadfast commitment to Environmental, Social, and Governance (ESG) principles.

Safety is ingrained in ALEC's operational culture, it is not treated as an afterthought. In 2023, the company achieved an exceptional Total Recordable Incident Rate (TRIR) of 0.03, among the best in the industry, supported by ISO 45001 certification across all business units.

With a workforce of 17,000, ALEC conducts more than 60,000 HSE inspections and over 12,000 safety inductions annually.

The company's bespoke Safety Observation App enables real-time hazard reporting, and its "Golden Rules" initiative reinforces safe behaviors across all levels of operation. Ethical integrity is non-negotiable at ALEC. Employees are trained on both the Code of Ethics and the Anti-Bribery Policy, while a third-party-managed whistleblowing system offers full accountability and anonymous reporting.

Governance structures are strengthened through alignment with frameworks such as the UN Sustainable Development Goals, GRI Standards, and UAE Vision 2031, with oversight at the board level to ensure transparency and strategic alignment in ESG performance.

ALEC leads environmental sustainability efforts across its operations. It installed solar photovoltaic systems at three of its sites, collectively generating over 650 MWh of clean energy annually, with further expansion planned for 2025. It's Net Zero Pathway aims for a 42% reduction in Scope 1 & 2 emissions by 2030, with a longer-term ambition of achieving net-zero by 2050.

A dedicated Carbon Reduction Task Force monitors progress across 38 detailed sustainability KPIs. Innovation continues with a Digital Twin platform for real-time energy and emissions optimisation, and an AI-powered resource planning system, deployed on high-profile projects like One Za'abeel; which has reduced idle time by 22% and significantly cut diesel usage.

Water conservation and waste reduction are also core priorities. Through smart irrigation and greywater recycling systems, ALEC saves over 70,000 litres of water each month. In 2023, the company successfully diverted 95% of construction

waste from landfills, supported by in-house waste segregation and a "Zero Waste to Landfill" pledge for key projects.

ALEC's procurement strategy emphasises localisation and circular economy practices. Over 50% of its suppliers are based in the UAE, and the ESG criteria are embedded in vendor selection. Sustainable sourcing, including low-carbon concrete and recycled steel, is helping reduce emissions throughout the supply chain.

Community engagement remains a pivotal part of ALEC's identity. In 2023, the company supported ten social-impact initiatives, from beach cleanups and tree planting to blood donation drives and Ramadan food distributions.

Its Wellness Programme mebenefits over 8,000 workers annually, providing mental health, fitness and nutrition support. The company also invests in future talent through university partnerships, scholarships, internships and graduate development schemes.

Innovation underpins ALEC's ESG progress. Through its Digital Twin platform and AI-enabled systems, ALEC continuously improves operational efficiency and environmental performance, setting new benchmarks for responsible construction in the region.

Looking ahead, ALEC stands as a benchmark for responsible, forward-looking construction, delivering infrastructure that embodies technological innovation, ethical leadership and long-term environmental stewardship. With ESG at the heart of its strategy, ALEC continues to drive value for its clients and communities as well as for the future of sustainable development across the Middle East.



2024 was a milestone year for ALEC, highlighting our commitment to sustainability, governance, and community impact. Key achievements include securing the Dubai Chamber ESG Label, the EcoVadis 'Committed' badge, and expanding ESG reporting into Saudi Arabia. Through CSR initiatives and partnerships, our teams reinforced a purpose-driven approach, demonstrating dedication to responsible growth and long-term value creation.

Mr. Barry Lewis  
Chief Executive Officer





# AUTOMOTIVE INDUSTRY CATEGORY





# WINNER

## AUTOMOTIVE INDUSTRY CATEGORY



### Galadari Brothers Group United Arab Emirates



Galadari Motors, a key division of the Galadari Brothers Group, has been a leading player in the UAE's automotive sector since the Group's founding in 1965. Today, the company stands at the intersection of tradition and transformation, driving forward the UAE's vision for sustainable mobility while maintaining its reputation as one of the region's most trusted conglomerates. Anchored in a strong ESG framework, Galadari Motors combines innovation, governance and social responsibility to deliver measurable impact across its operations and stakeholder network.

Governance and integrity form the foundation of Galadari's business model. The company embeds high safety and ethical standards through ISO-certified systems, rigorous employee training and customer-centric health and safety protocols. Anti-corruption policies, whistleblowing mechanisms and internal audit oversight reinforce transparency and accountability at all levels of the organisation. ESG performance indicators are closely monitored and reported, with progress linked to innovative financing solutions such as Green and Sustainability-Linked Loans. These instruments ensure that tangible improvements in waste management, energy efficiency and governance practices are integrated into the company's financial and operational strategies.

Environmental innovation is a central pillar of Galadari's growth agenda. In alignment with the UAE's Net Zero 2050 strategy, the company has introduced hybrid and electric vehicle offerings from global brands including Lynk & Co., Omoda & Jaecoo, and Mazda Skyactiv. Beyond its product portfolio, Galadari has invested in operational efficiency. Rooftop solar installations, the deployment of electric forklifts, and water-efficient Dry Wash systems have yielded significant results, including the reduction of more than 500 tons of CO<sub>2</sub> emissions annually and the conservation of nearly 200,000 liters of water in just six months.

These initiatives highlight the company's commitment to embedding sustainability at both product and process levels.

A responsible supply chain is another priority. Galadari is embedding sustainability principles across its procurement and supplier engagement practices. A Supplier Code of Conduct and an upcoming Sustainable Procurement Policy align partners with circular economy objectives and national in-country value goals.

Key initiatives include collaboration with Dubatt on battery recycling and municipality-driven waste segregation, ensuring that environmental accountability extends across the value chain while strengthening the resilience of the UAE's local economy. Equally important is the company's commitment

to social impact. In 2025, Galadari contributed AED 10 million to the Fathers' Endowment Campaign, underlining its dedication to national community priorities. Complementary initiatives such as mangrove planting, beach cleanups, and inclusive talent development programmes for children of determination further reflect its holistic approach to ESG.

These initiatives are systematically tracked, with impact assessments and oversight from dedicated ESG teams to ensure long-term value creation for society.

The company aims to expand its EV infrastructure partnerships to make green mobility more accessible across the UAE. By combining innovation with responsibility, Galadari Motors is positioning itself as a pioneer of sustainable transformation in the regional automotive industry. Its forward-looking approach enhances competitiveness and strengthens resilience in a rapidly changing mobility sector. With every initiative, Galadari underscores its role as a trusted partner in the UAE's journey toward a greener, more inclusive future.

Looking ahead, Galadari Motors is pursuing a collaborative sustainability agenda in partnership with banks, regulators, NGOs and OEMs. Its strategy is aligned with the UN Sustainable Development Goals, GRI standards, and UAE national priorities, reinforcing its role as a trusted partner in the country's transition to sustainable mobility.

With the planned launch of a comprehensive carbon reduction plan by 2026, Galadari is well-positioned to elevate its leadership in ethical governance, environmental innovation, and community impact, setting a new standard for responsible growth in the automotive industry.



At Galadari Motors, sustainability is integrated into every decision we make. From launching electric vehicles to driving operational efficiency and community partnerships, we are aligning our business with the UAE's green vision. Our collaboration with Emirates Environmental Group and commitment to ESG-linked finance reflect our resolve to lead responsibly. We remain focused on delivering long-term value for our stakeholders, society, and the planet.

**Mr. Axel Dryer**

CEO Galadari Brothers Motors Division





# WINNER

## ENERGY SECTOR CATEGORY



### ADNOC Distribution United Arab Emirates



As the UAE's largest fuel and convenience retailer, ADNOC Distribution plays a pivotal role in shaping the nation's sustainable future.

Operating across more than 840 retail sites in the UAE and Saudi Arabia and serving over 20 million customers monthly, the company has integrated sustainability into every aspect of its operations, from energy management and emissions reduction to community engagement and ethical governance.

Protecting the wellbeing of its employees and customers is central to ADNOC Distribution's operations as safety underpins ADNOC Distribution's operational philosophy.

In 2023, the company achieved zero work-related fatalities and reduced its Lost Time Injury Frequency Rate (LTIFR) by 20% year-on-year to 0.08.

Over 3,000 health and safety audits were conducted, complemented by more than 47,000 hours of safety training, reinforcing a culture of care and readiness.

The company maintains full compliance with ISO 45001, ensuring consistent safety standards across its extensive network.

Under its 2030 Sustainability Strategy, ADNOC Distribution has made measurable progress in reducing environmental impact. Scope 1 and 2 greenhouse gas emissions decreased by 11% in 2023 compared to 2019 levels.

More than 500 solar-powered canopies now operate at service stations, producing 5.6 GWh of clean energy, while LED lighting upgrades have reduced energy consumption by 35%. EV charging stations are active at over 40 locations, with plans to triple that number by 2026.

Smart car wash systems save approximately 25 million litres of water annually. The company has also completed full Scope 3 emissions mapping in preparation for SBTi-aligned targets in 2025, demonstrating a robust, data-driven approach to climate action.

Sustainability, governance and ethics are embedded in ADNOC Distribution at the highest level. A Sustainability Steering Committee, chaired by the CEO, reports directly to the Board of Directors.

The company aligns with leading global frameworks such as GRI, SASB, and TCFD, and is an active member of the UN Global Compact. A third-party ethics hotline ensures issues are handled transparently and responsibly.

While all employees undergo annual ethics and anti-corruption training. Suppliers are held to high ESG standards

through a Supplier Code of Conduct, covering ESG obligations around human rights, fair labour, and emissions monitoring.

Local economic empowerment is central to the company's strategy. ADNOC Distribution achieved a 69% In-Country Value (ICV) score in 2023, spending over AED 3.5 billion with UAE-based vendors.

Sustainability criteria are embedded in supplier contracts, and a new Sustainable Procurement Framework piloted with 200 suppliers drives responsible sourcing practices.

ADNOC Distribution has also made significant social contributions. In 2023, AED 10 million was donated to the 'Bridges of Goodness' earthquake relief campaign, while over 80 community events, including blood drives and wellness initiatives, engaged employees and residents alike.

Its 'Fuelling Futures' programme trained more than 400 students for careers in clean energy. Diversity and inclusion remain priorities, with women now holding 26% of professional roles and People of Determination supported across both customer-facing and administrative positions.

Transparency and accountability are reinforced through the externally validated 2023 ESG Report, aligned with GRI Standards, and a digital ESG dashboard tracking real-time performance across more than 20 KPIs.

Through clear targets, operational innovation, and tangible community impact, ADNOC Distribution is redefining responsible energy retail, supporting both the nation's mobility needs and its low-carbon ambitions.



At ADNOC Distribution, our sustainability vision is to power progress through decarbonisation, advance mobility innovation, and protect ecosystems while creating social and economic value with 100% HSE excellence. We remain dedicated to meaningful impact for stakeholders, supporting the UAE's sustainability commitments, and proudly uphold this vision in both words and actions, honored to be shortlisted for this prestigious award.

**Mr. Athmane Benzerroug**  
Chief Strategy, Transformation,  
Sustainability Officer





# 1<sup>st</sup> RUNNER UP

## ENERGY SECTOR CATEGORY



### Emirates National Oil Company (ENOC) L.L.C United Arab Emirates



Emirates National Oil Company (ENOC), fully owned by the Government of Dubai, is one of the UAE's most influential energy companies, covering the full spectrum of the energy value chain, spanning exploration and refining to marketing and retail.

Beyond fuelling the nation's growth, ENOC is actively driving the energy transition with a bold, system-wide sustainability approach backed by data, innovation, and measurable impact.

Safety is at the core of ENOC's operations. In 2023, the company achieved a Total Recordable Injury Frequency Rate (TRIFR) of just 0.41 and marked its fourth consecutive year with zero employee fatalities.

The "Journey to Zero Harm" campaign reinforces a proactive safety culture through leadership-led safety walkthroughs, behaviour-based training, and ISO 45001-certified systems. Over 213,534 hours of safety training were completed in 2023, while the internal LIFE platform (Learning from Incidents and Failures Effectively) ensures lessons learnt are applied consistently across the organisation.

ENOC's sustainability strategy reflects a deep commitment to climate goals. Aligned with the UN SDGs, the UAE Net Zero by 2050 pledge and Dubai's energy strategy, ENOC is making measurable progress:

- Scope 1 & 2 emissions intensity dropped 2.7% in 2023.
- Over 8582 MWh of clean energy was generated via rooftop solar panels installed at 59 service stations.
- 45.94% increase in waste recycling rate, supporting circular economy (recycled 96.6% of hazardous waste).
- Water consumption per retail transaction dropped by 8.4%.

To strengthen resilience in the face of climate and market risks, ENOC has embedded sustainability into its enterprise risk management framework. Between 2014 and 2023, the Group avoided 593,221 tonnes of CO<sub>2</sub>e emissions through Energy and Resource Management (E&RM) initiatives, saving AED 320.27 million in the process. In 2023 alone, ENOC achieved a 17.1% increase in water recycling across refinery operations and recorded AED 7.2 million in savings from efficiency measures. Such initiatives help reduce the environmental footprint and also demonstrate how sustainability can deliver long-term financial and operational value. Global collaborations have further enhanced ENOC's leadership in the energy transition. At COP28, ENOC and DEWA inaugurated the UAE's first integrated hydrogen station, aligning with national goals for sustainable transport and the

emerging hydrogen economy. In parallel, ENOC advanced sustainable aviation fuel (SAF) initiatives, including a partnership with Neste to deliver SAF that cuts lifecycle carbon emissions by up to 80% compared to conventional jet fuel.

Additionally, a feasibility study with IHI Japan is underway to establish green ammonia production in the UAE, reinforcing ENOC's contribution to diversifying the clean energy mix while ensuring regional energy security.

Governance and ethical oversight are integral to ENOC's sustainability framework. A dedicated Sustainability Committee reports directly to executive leadership and the Board, while the Code of Business Conduct, anti-bribery guidelines, and independent whistleblowing system uphold ethical standards. In 2023, more than 1,000 employees received ESG-focused training, and all suppliers were assessed for sustainability compliance prior to onboarding.

ENOC is a strong supporter of local industry. In 2023, it sourced more than 89.52% of procurement from UAE-based suppliers and spent AED 1.18 billion locally. Platforms such as Tasjeel and ZOOM support small businesses, while all suppliers adhere to ENOC's ESG Code of Conduct covering human rights, environmental protection, and anti-corruption measures.

Community impact and inclusion are central to ENOC's approach. In 2023, its programmes reached over 1,400,000 people, including sustainability education in schools, mobile healthcare services, Ramadan and back-to-school drives, and disaster response efforts.

Progress in inclusion is evident, with 54% of leadership roles now held by women and active employment of People of Determination. ENOC was recognised with the Dubai Government Excellence Programme Award for employee well-being.

Transparency and global engagement underpin ENOC's reporting and partnerships. Annual sustainability disclosures follow GRI, TCFD and UNGC Principles, tracking over 21 KPIs via a digital dashboard. Scope 3 emissions mapping has been completed to support Science-Based Targets Initiative (SBTi)-aligned reductions.

ENOC also engages with global platforms, including the UN Global Compact and CDP to reinforce accountability and collaboration. Through strategic planning, operational rigour, and stakeholder engagement, ENOC demonstrates that economic growth and environmental responsibility can advance together, shaping a sustainable energy future for the UAE and the region.



# 2<sup>nd</sup> RUNNER UP

## ENERGY SECTOR CATEGORY

### Duqm Refinery and Petrochemical Industries Company (OQ8) Sultanate of Oman



Duqm Refinery and Petrochemical Industries Company (OQ8), is redefining energy infrastructure in the Middle East. As the region's first greenfield merchant refinery designed from inception with sustainability in mind, OQ8 combines operational excellence, environmental stewardship and community empowerment.

A joint venture between OQ SAOC and Kuwait Petroleum International, the refinery reached full operational capacity in 2024, marking a milestone for sustainable energy development in Oman.

Safety and governance are embedded at every level. The company maintains a zero-fatality record, supported by its robust Health, Safety, Security and Environment (HSSE) framework and ISO 45001 certification. Real-time monitoring tools like AMAN help keep performance on track.

In 2024 alone, employees clocked over 22,000 hours of training, including more than 1,000 hours focused specifically on HSSE. Sustainability risks are fully integrated into enterprise risk management, with leadership held accountable from top to bottom.

Environmental performance is a core differentiator for OQ8. In 2024, the company converted 85% of its liquid hazardous waste into usable energy, treated and reused 3.45 million cubic meters of wastewater, and halved total energy consumption compared to the previous year.

With 3.54 GWh of solar power generated onsite and zero-flaring technology in place, the refinery is advancing its low-carbon operations.

A zero-waste target has been set for 2030, and a Biodiversity Offset Strategy, aligned with IFC Performance Standards, guides the protection of local ecosystems.

With 70% of its workforce made up of Omani nationals and nearly 68% of executive roles held by locals, OQ8 demonstrates what inclusive growth looks like in action.

In 2024, more than 30,000 people benefited from community initiatives such as the Duqm Community Graduate Programmes, Climate Shapers and Science of a Refinery.

Developed in collaboration with ministries and NGOs, these programmes are building local skills in sustainability, education and economic resilience.

Transparency, accountability, and global alignment underpin OQ8's operations.

The company adheres to Global Reporting Initiative (GRI) standards and monitors greenhouse gas emissions (Scope

1 & 2) using the PI Vision digital platform. Regular reporting to regulators such as SEZAD and external stakeholders, including financial institutions, ensures clear communication of progress.

Environmental objectives are linked to operational KPIs, and ISO 14001 certification reinforces compliance and accountability across all activities.

Ethical governance extends to OQ8's supply chain. The company enforces strict ESG standards, prohibits child labour and maintains rigorous anti-corruption protocols.

In 2024, 68% of solid hazardous waste was safely converted into energy through supplier partnerships. Formal grievance mechanisms and structured employee feedback systems reinforce a culture of transparency, ethics and zero tolerance for misconduct.

What truly sets OQ8 apart is its focus on purposeful, responsible industrial development. The company invested USD 151 million in low-carbon technologies in 2024 and delivered 31 community-led initiatives in the same year, demonstrating measurable social and environmental impact.

As Oman advances toward Vision 2040, OQ8 is leading the way, bridging global sustainability targets with meaningful local impact, it is not only supporting Oman's Vision 2040 but setting a benchmark for sustainable energy infrastructure in the region.



At OQ8, sustainability is embedded in our purpose, operations, and long-term strategy. From reducing emissions and optimising resources to supporting local communities and advancing biodiversity, our actions speak to a deep-rooted commitment. We continue to integrate responsible practices across every facet of our business, guided by innovation, collaboration, and a clear vision for a more resilient and sustainable energy future

Mr. Abdullah Al Ajmi  
Chief Executive Officer





# SOCIAL ENTERPRISE CATEGORY



# WINNER

## SOCIAL ENTERPRISE CATEGORY



### Sfanah Charity Organization for Health Services Kingdom of Saudi Arabia



Founded in 2011 in Ha'il, Saudi Arabia, the Sfanah Charity Organization for Health Services has emerged as a pioneering non-profit dedicated to advancing public health through a holistic, sustainable and ethical model. With fewer than 100 full-time employees, Sfanah maximises its impact by integrating strong governance, community outreach and innovative practices that place sustainability at the core of its operations.

Its vision is to excel in delivering healthcare services that meet community needs, while its mission extends beyond treatment to include preventive awareness, volunteer engagement and integrated health programmes.

Sustainability, transparency and integrity underpin the organisation's strategy, positioning Sfanah as a partner in national health development rather than a conventional service provider.

Sfanah aligns its strategy with the UN Sustainable Development Goals (SDGs), focusing on health, gender equality, responsible consumption and climate action. The organisation addresses pressing public health challenges while contributing to local resilience and the broader international agenda for a healthier, more sustainable future.

Governance is reinforced through clearly assigned ESG responsibilities and direct reporting to senior leadership. The Board and management receive ongoing ESG training, ensuring that decision-making reflects both ethical and sustainability priorities.

Transparency is further strengthened through policies such as a whistleblower mechanism (SFA-002) for safe reporting of concerns and a zero-tolerance approach to corruption under its anti-money laundering and counter-terrorism financing policy (SFA-006).

These frameworks include risk assessments, recordkeeping for at least ten years, and continuous staff education, all overseen by executive leadership. Sfanah's governance excellence has been recognised with a 100% score from Saudi Arabia's National Centre for Non-Profit Sector Development.

Environmental sustainability is embedded in daily operations. The organisation's energy-saving and consumption reduction policy (SFA-031) minimises electricity, water and paper usage through energy-efficient devices, optimised natural lighting, regular HVAC maintenance and a shift to digital correspondence. Sfanah has set science-based targets to achieve net-zero emissions across all 3 scopes, reflecting a long-term commitment to operational and supply chain sustainability.

Employee welfare is central to Sfanah's model. Recognised as a Best Place to Work and Great Place to Work, the organisation enforces policies such as the Fairness and Equality Policy (SFA-029-2023), guaranteeing equal opportunities, fair compensation and non-discrimination. Occupational health and safety standards are rigorously maintained through training, first-aid readiness and comprehensive medical coverage. Employee grievance mechanisms and whistleblower protections reinforce a culture of accountability, while ongoing workshops and training programmes embed ESG awareness across the workforce.

Sfanah's programmes are evidence-based and impact-driven. Guided by its Monitoring, Evaluation, Accountability and Learning (MEAL) framework, initiatives, from preventive health campaigns and vaccination drives to community clinics, are assessed before, during and after implementation to ensure measurable outcomes. Strategic partnerships enhance social and economic impact, creating jobs for women, youth and marginalised groups while strengthening local healthcare capacity.

By integrating governance, environmental stewardship, employee empowerment and community-focused healthcare, Sfanah demonstrates how a small non-profit can deliver outsized impact. Through ethical operations, sustainability and a commitment to vulnerable populations, the Sfanah Charity Organisation for Health Services has established a regional benchmark for sustainable healthcare, proving that compassion and long-term impact are inseparable pillars of its mission.



Sfanah Charity Organisation for Health Services in Ha'il is considered the first health society in the Ha'il region, established in 2011.

The society, has been able to serve more than 350,000 beneficiaries in the field of treatment and awareness, thanks to God Almighty. Our aspirations include developing the services provided to beneficiaries, improving their experience, consolidating the social impact in health and volunteer services, and achieving sustainability in charitable work.

**Mr. Ahmad Saud Al-Shammari**  
Chief Executive Officer





# 1<sup>st</sup> RUNNER UP

## SOCIAL ENTERPRISE CATEGORY



## Palestine for Development Foundation - PsDF (PIF's Foundation)

### State of Palestine

Founded in 2014 as the social investment and CSR arm of the Palestine Investment Fund (PIF), the Palestine for Development Foundation (PsDF) has redefined corporate responsibility in Palestine. Moving beyond traditional donations, PsDF delivers long-term, impact-driven initiatives that foster socio-economic growth, environmental stewardship and systemic change.

Guided by its vision of contributing to a sovereign and prosperous Palestinian state supported by an innovative economy and a thriving private sector, PsDF focuses on socio-economic inclusivity, empowering marginalised communities and leveraging partnerships to create measurable impact.

In 2024, PsDF adopted a strategic framework aligned with UN Sustainable Development Goals (SDGs), prioritising SDG #1 (No Poverty), SDG #4 (Quality Education), SDG #5 (Gender Equality), SDG #7 (Affordable and Clean Energy), SDG #8 (Decent Work and Economic Growth), and SDG #12 (Responsible Consumption and Production).

Over the past decade, the Foundation has mobilised over USD 50 million in projects, delivering transformative results: more than 8,600 micro, small and medium-sized enterprises (MSMEs) were supported through grants and loans; 18,500+ jobs created and sustained across Palestine; over 7,700 youth and professionals trained with employable skills; and 650+ community-based organisations strengthened, enabling grassroots impact in underserved areas such as Gaza, Jerusalem and the refugee camps in Lebanon.

These outcomes are achieved through PIF's commitment of allocating up to 20% of its net profits annually to social investment, combined with strategic partnerships that amplify reach and sustainability.

Innovation lies at the heart of PsDF's approach. The Foundation launched Palestine's first Development Impact Bond (DIB), linking investor returns to verified employment outcomes, and introduced the Green Energy Grant Facility to support SMEs in adopting eco-friendly, energy-efficient solutions.

The establishment of the Clean Production Unit at Al-Quds University advances green technologies in academia and industry, while youth-led hackathons and tech hubs in Gaza empower young entrepreneurs to develop locally grounded sustainability solutions, promoting resilience even in challenging contexts.

PsDF operates under PIF's robust governance framework, with independent audits, clear ESG reporting and a strict zero-tolerance policy on corruption. Administrative costs are fully covered by PIF, ensuring that 100% of donor and

partner funds are directed to beneficiaries. Whistleblowing mechanisms, grievance channels and conflict-of-interest policies reinforce transparency and accountability. Key performance indicators, including jobs created, women beneficiaries, CO<sub>2</sub> reduction and SME support, are tracked via impact dashboards and shared with stakeholders.

Job creation remains the core performance metric. Over 80% of supported SMEs are led by professionals under 38 years of age, with women heading 24% of enterprises. Programmes actively promote women's participation and employment continuity for marginalised groups.

Community involvement is integral: all initiatives undergo pre- and post-impact assessments, with beneficiaries engaged in focus groups and design workshops to align projects with local needs.

By combining financial efficiency, measurable outcomes and systemic change, PsDF has established a national benchmark for strategic CSR. Partnerships with international donors such as the EU, FCDO, IsDB and the Arab Fund reinforce long-term sustainability over short-term aid.

Through pioneering financial models, innovation and transparency, the Palestine for Development Foundation has emerged as a catalyst for sustainable development in Palestine, demonstrating how corporate responsibility can deliver transformative impact for people, the planet and prosperity.

فلسطين للتنمية  
Palestine For Development

PIF Social Investment Subsidiary

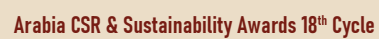


Despite escalating challenges in Palestine during 2025, PsDF, the social investment arm of PIF, remained dedicated to impactful community development. Our programmes focus on four pillars: supporting SMEs in marginalized areas, advancing education and youth capacity, promoting green and circular economy practices, and empowering CBOs and NGOs, delivering measurable, sustainable outcomes that strengthen social resilience and long-term awareness.

Mr. Ahmad Zidan  
General Manager (Acting)







# WINNER

## EDUCATION SECTOR CATEGORY



### Amman Arab University Hashemite Kingdom of Jordan



Amman Arab University (AAU), located in Jordan and serving more than 3,000 students, is leading the integration of sustainability into higher education. Through its comprehensive Sustainability Strategy (2022–2027), AAU embeds environmental, social, and economic responsibility into academics, campus operations, and community engagement.

The university's vision emphasises ethical leadership and environmental stewardship, preparing graduates to navigate knowledge economies with a sustainability mindset and to become change-makers in their communities.

Driven by its mission to nurture knowledge economies with an ethical and environmental lens, AAU has aligned its efforts with the United Nations Sustainable Development Goals (SDGs), particularly SDG #4 (Quality Education), SDG #7 (Affordable and Clean Energy), and SDG #13 (Climate Action).

This forward-thinking approach has earned the university recognition in the UI GreenMetric World University Rankings, as well as several regional awards for green innovation.

Sustainability is now a core component of the learning experience, with more than 30 courses incorporating modules on climate science, sustainability, and social impact. Students are encouraged to translate theory into action through the Sustainability and Innovation Lab, where they design practical solutions for pressing environmental challenges. In 2023, student teams successfully implemented a solar-powered smart irrigation system and a green roof prototype, both now functional on campus, demonstrating the university's commitment to experiential, solution-oriented learning. The university has also made major operational changes to reduce its environmental footprint:

Over 700 solar panels have been installed, generating more than 75% of the university's electricity and cutting CO<sub>2</sub> emissions by 620 tons annually.

Energy use has dropped by 18% thanks to smart upgrades, including motion sensor lighting and energy-efficient HVAC systems.

Water-saving technology, such as dual-flush toilets, grey-water reuse systems, and smart leak detection, has brought down water consumption by 20%.

Waste reduction efforts, including recycling, e-waste collection, and composting, have helped divert 40% of waste from landfills.

The Green Campus Plan further promotes green spaces, eco-friendly transportation, and environmental awareness across the university community. Annual sustainability festivals engage more than 800 students and staff in workshops,

tree planting, innovation challenges, and campus clean-up activities, fostering a culture of collaboration and environmental responsibility. Governance and accountability are central to AAU's sustainability efforts.

A dedicated Sustainability Office reports directly to university leadership, tracking progress and publishing annual updates. The university partners with municipalities, NGOs, and industry stakeholders to extend its impact beyond campus, implementing initiatives such as legal aid clinics, public literacy programmes, and sustainability lessons for school-children. Inclusivity and social responsibility underpin AAU's sustainability framework.

Tuition assistance, gender equity initiatives, and mental health support services ensure all students can participate fully. The Student Green Ambassadors programme mobilises over 100 volunteers to lead awareness campaigns, promote green behaviours, and encourage sustainable practices across campus, further embedding sustainability into university culture.

Amman Arab University exemplifies how higher education institutions can move from policy to measurable action. Through clear goals, tangible outcomes, operational efficiency and active student engagement, AAU is cultivating graduates who are academically competent and also socially responsible, environmentally conscious and equipped to drive meaningful change.

Its holistic approach demonstrates that universities can serve as powerful incubators of innovation and sustainability, shaping a generation ready to build a greener, more equitable world.



To the Esteemed Arab Network for Corporate Social Responsibility, warm greetings. Amman Arab University extends sincere appreciation for your efforts in advancing sustainability across the Arab region. We commend your launch of the region's first CSR and sustainability award, now in its 18<sup>th</sup> cycle. With strong commitment through a dedicated office, we are honored to submit our application. Wishing you continued success.

**Prof. Mohamad Ismail Oqla Al-Widyan**

President of the University



# 1<sup>st</sup> RUNNER UP

## EDUCATION SECTOR CATEGORY



## GEMS Modern Academy United Arab Emirates



جيمس مودرن أكاديمي  
GEMS Modern Academy

Founded in 1986, GEMS Modern Academy (GMA) has established itself as a leading educational institution in Dubai by positioning sustainability as a core strategic pillar of its vision, pedagogy and operations. Anchored in the ethos of "Inspiring children to be positive change-makers," the Academy integrates social equity, environmental responsibility and economic stewardship into its governance model, curriculum design and stakeholder engagement.

GMA's curriculum is explicitly aligned with the United Nations Sustainable Development Goals (SDGs), with a particular focus on SDG #4 (Quality Education), SDG #12 (Responsible Consumption and Production), and SDG #13 (Climate Action). Inquiry-driven approaches, such as Challenge-Based Learning and entrepreneurial programmes including Project Prism and the Entrepreneurship and Innovation Programme, equip students with practical tools to address climate change, inequality and other systemic challenges. This pedagogy develops knowledge and leadership, creativity and ethical decision-making, ensuring that learning is deeply connected to real-world applications.

Sustainability at GMA is operationalised through tangible, student-led initiatives that deliver measurable outcomes. Flagship projects include Project Carta, which has recycled 16,000 kilograms of paper; Project Revive, which has repurposed 9,600 kilograms of e-waste; and Grow Your Food, which has produced and shared 256.5 kilograms of organic produce with the community.

Beyond student projects, the Academy pioneered the use of biofuel-powered school buses in the UAE, achieving an annual reduction of more than 25,000 kilograms of CO<sub>2</sub> across a fleet of 120 buses.

At the same time, green infrastructure investments such as EDGE energy meters, LED retrofitting, smart HVAC systems and greywater reuse have transformed the campus into a living sustainability lab, where students actively monitor and audit environmental performance data.

Community engagement and partnerships further strengthen GMA's impact. Annual initiatives such as Yaum Al Khair, the Hemoglobe Blood Donation Drive, Winter Wonderland and the Barakah Fair bring together students, parents and staff in collective action. Strategic collaborations with Dubai Cares, Al Jalila Foundation, Emirates Red Crescent and Emirates Environmental Group extend the Academy's reach, while participation in mangrove planting, recycling campaigns and COP28-linked Green Education Partnership projects demonstrate its alignment with both national priorities and global sustainability agendas. Leadership commitment ensures that

sustainability remains embedded at every level of governance as it underpins the Academy's sustainability strategy. The Sustainability Council, recognised as the most impactful in 2023, collaborates with the GEMS Corporate ESG team to set clear objectives, monitor progress, and report transparently in line with frameworks such as the GRI and UN Global Compact. Independent audits by DEWA, EEG, and ECAT further validate outcomes and strengthen accountability. Leadership commitment is reinforced through mandatory completion of UN Climate Change training by all staff, while students serve as Pledge Officers, embedding responsibility and accountability across the school community.

Equally, GMA's sustainability ethos extends beyond the environment to encompass inclusivity, wellbeing, and equity. The Respect and Inclusion Policy, together with counselling services and a comprehensive wellbeing calendar, fosters a safe and supportive environment for all students. Recognition with the Green Flag, SEND Inclusion Award, Inclusion Quality Mark (Centre of Excellence) and Optimus Wellbeing Award affirms the Academy's holistic and systemic approach to sustainability, one that balances environmental stewardship with social justice and human dignity.

Through its combination of governance, pedagogy, operational excellence and community engagement, GEMS Modern Academy demonstrates how sustainability can be institutionalised within education. By delivering measurable outcomes and instilling long-term values, the Academy is cultivating a generation of responsible, innovative and ethical leaders equipped to build a greener, more inclusive and resilient future.



At GEMS Modern Academy, sustainability is a living culture built on 38 years of inclusive learning, ethical leadership, and innovation. Students drive award-winning initiatives from AI food systems to biofuel transport. Every classroom reflects equity and respect. Recognised globally for measurable impact, our legacy is continuous improvement, educating for the future while empowering it through responsibility, innovation, and sustainable action.

**Dr. Ambika Gulati**  
Principal & CEO





## 2<sup>nd</sup> RUNNER UP

### EDUCATION SECTOR CATEGORY



## Innoventures Education United Arab of Emirates

innoventures  
education

Innoventures Education is redefining the role of schools in advancing sustainability in the UAE. The group encompasses five leading institutions, Dubai International Academy (Emirates Hills and Al Barsha), Raffles International School, Raffles World Academy and Collegiate International School, educating over 8,000 students from more than 120 nationalities.

These schools are not merely academic centres; they are incubators for environmental leadership, innovation and impactful community engagement.

Sustainability at Innoventures is embedded and not optional. Following the International Baccalaureate (IB) curriculum, students cultivate global citizenship and environmental responsibility from early childhood through graduation. Beyond theoretical learning, sustainability is experienced through hands-on projects, co-curricular programmes, and real-world applications, ensuring students become proactive agents of change.

The group's 2030 Sustainability Strategy provides the framework for action, fully aligned with UAE Vision 2031, the United Nations Sustainable Development Goals (UN SDGs), and IB Environmental Systems and Societies standards.

The strategy is organised across five pillars, Learning, Operations, Community, Governance and Partnerships, with progress monitored through internal reviews and independent certifications, including Eco-Schools Green Flag and LEED Gold for new facilities.

Operational achievements demonstrate tangible impact. Energy consumption across campuses has decreased by 15% since 2022 through energy-efficient lighting, motion sensors and upgraded air-conditioning systems.

Solar panels at key sites generated over 80,000 kWh of renewable energy in 2023, while water-saving initiatives and student-led awareness campaigns reduced water consumption by 12% year-on-year.

Recycling programmes are thriving, diverting more than 18 tons of waste, including e-waste and single-use plastics, from landfill.

Innoventures' student-led approach is a key differentiator. Green Teams at each school spearhead sustainability initiatives, from urban gardens to composting programmes. Across campuses, students have planted over 5,000 saplings.

Notable projects include a student-designed greywater reuse system at DIA Al Barsha and a weekly 50 kg food composting programme at Raffles World Academy.

Social equity and inclusion form a core part of the sustainability agenda. Needs-based scholarships, community outreach, and collaborations with local NGOs provide support to underserved groups.

Mental well-being is prioritised through wellness councils, staff professional development and access to dedicated mental health professionals.

Staff engagement is equally robust. Over 300 educators and administrators received training in Education for Sustainable Development (ESD) in 2023.

Governance is structured through a Steering Committee, complemented by campus Sustainability Champions who ensure consistent implementation and drive innovation across the group.

Strategic partnerships further amplify impact; Collaborations with Emirates Environmental Group, DEWA and The Green Planet, alongside global initiatives such as the World's Largest Lesson and COP28-linked programmes, connect students to sustainability at both local and international levels.

By integrating curriculum, culture and community, Innoventures Education is nurturing climate-conscious students and helping shape climate-active citizens. Through a holistic, evidence-driven approach, the group demonstrates how schools can evolve into powerful catalysts for environmental and social transformation.

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At Innoventures Education, sustainability, equity, and innovation are embedded across our teaching, operations, and culture. We empower students to become changemakers through real-world learning, ethical leadership, and impactful community partnerships. From green initiatives to inclusive vocational training, our work reflects deep-rooted values and long-term commitment. Winning the Arabia CSR & Sustainability Award would honour our vision of education as a force for good, shaping a more just, inclusive, and sustainable future.

Ms. Poonam Bhojani  
CEO

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# PARTNERSHIP & COLLABORATION CATEGORY



# WINNER

## PARTNERSHIP & COLLABORATION CATEGORY



### Bahrain Ministry of Interior Program

#### Kingdom of Bahrain



Launched in 2011, the “Ma’an” (Together) Programme is a national initiative by the Ministry of Interior, Kingdom of Bahrain, designed to prevent violence and addiction through a whole-of-society approach. It engages government ministries, private organisations, NGOs, educational institutions and families to foster resilience, promote prevention and instill positive social values.

The programme is guided by a clear vision: to build a safe and healthy society free from violence and addiction. It aligns with Bahrain’s National Anti-Drug Strategy and the UN Sustainable Development Goals (SDGs), particularly SDG #3 (Good Health and Well-being), SDG #4 (Quality Education), SDG #5 (Gender Equality) and SDG #16 (Peace, Justice and Strong Institutions).

Unlike short-term campaigns, “Ma’an” is a continuous initiative, sustained year-round since 2011, and overseen by the National Committee for Combating Drugs, focusing on prevention, early intervention and capacity-building through evidence-based methods tailored to local community needs.

Partnerships are central to the programme’s success. Core collaborators include the Ministries of Health, Education, Youth and Sports, and Information, as well as the National Cybersecurity Centre. NGOs, community associations and private-sector partners extend the reach, supporting awareness campaigns, financial sponsorships and grassroots outreach.

Governance is reinforced by international standards, with the programme certified under ISO 26000 (Social Responsibility), ISO 37000 (Governance of Organisations) and ISO 37301 (Compliance Management). A structured monitoring system tracks SMART objectives, quarterly KPIs and biannual performance reviews, ensuring accountability and transparency. A zero-tolerance corruption policy, secure whistleblowing mechanisms and annual financial audits guarantee integrity, with all contributions, both monetary and in-kind, publicly reported.

The programme has a national scope, covering all regions of Bahrain, and interventions are adapted to local demographics and community needs. Educational initiatives are central, embedding prevention into school curricula and providing workshops across universities.

Beneficiaries include 136,000 students reached through curriculum integration, digital lessons and social guidance; 100,000 parents engaged via workshops, family counselling and school boards; and 1,200 trained social counsellors equipped to support students and families. Since 2018, over 1,500 workshops and lectures have benefitted more than

120,000 students, contributing to a 17% decline in drug use among youth aged 15–24 between 2020 and 2023. Teachers, administrators, psychologists and social workers are trained to provide interventions and referrals, while universities strengthen the programme through research, evaluation and training, ensuring a robust evidence base.

Community campaigns leverage television, print and social media to deliver youth-friendly messaging, raise awareness and encourage dialogue. Innovative initiatives include digital prevention platforms, culturally adapted versions of the global D.A.R.E. curriculum and AI-supported evaluation tools to monitor outcomes and measure impact. Nationally and internationally, “Ma’an” has been recognised for its achievements, receiving the Prince Naif Award for Arab Security, the Kuwait Innovation Award, multiple Stevie International Awards and the ROI Institute Award for Return on Investment. It also holds international accreditation as a Regional Certified Training Centre (DARE), an Affiliated Research Partner (Prevention Strategies), and an Approved Assessment Centre (Psytech International).

By integrating governance excellence, strategic community partnerships, measurable outcomes and impacts, technological innovation and international recognition, Bahrain’s “Ma’an” Programme demonstrates how a national initiative can transform prevention into a sustainable, society-wide movement, protecting youth, empowering families and fostering a safer, healthier and more resilient future for the Kingdom.



Our local community faces significant challenges and changes that require a major shift in awareness to combat negative phenomena.

In line with the directives of the Minister of Interior and in support of security agencies, efforts are being made to develop effective programmes to protect the younger generation from violence and addiction. His Excellency has also called for awareness campaigns targeting parents and children. The Ma’an programme has played a vital and impactful role in recent years.

Mr. Ali Ahmed Ameen  
Crime Prevention Director



# 1<sup>st</sup> RUNNER UP

(TIE)  
PARTNERSHIP &  
COLLABORATION CATEGORY



## Palestine for Development Foundation - PsDF (PIF's Foundation)

State of Palestine



PIF Social Investment Subsidiary

Founded in 2014, the Palestine for Development Foundation (PsDF) is dedicated to driving sustainable economic growth and social impact in Palestine. By leveraging pioneering financing models and cross-sector partnerships, PsDF has established itself as a leader in results-based financing for youth employment, transforming systemic challenges into opportunities for resilience and long-term progress.

The Foundation's flagship initiative, the Finance for Jobs (F4J) Development Impact Bond (DIB), is the first of its kind in Palestine and globally notable as the first DIB ever renewed following a successful initial phase. Launched in 2020 and implemented through 2024, F4J DIB I, was commissioned by the World Bank and funded by multiple socially motivated investors. Building on this success, the programme entered its second phase, F4J Careerz (2025–2027), aiming to provide continuous, scalable employment solutions for Palestinian youth.

The DIB model brings together outcome funders, social investors, service providers and independent verification agents. Investors provide upfront capital to Palestinian NGOs and associations that deliver training and job placement services, with payments contingent on measurable employment outcomes. This results-driven approach ensures accountability, maximises impact and reinforces financial sustainability.

During its first phase, F4J targeted unemployed Palestinian youth aged 18–29 across the West Bank and Gaza Strip. Despite challenges posed by political instability, economic stagnation and the temporary suspension of Gaza operations after the 2023 conflicts, the initiative achieved notable results: 1,350 youth enrolled in training programmes (1,230 in the West Bank and 110 in Gaza), 660 verified jobs were created, and over 550 positions were sustained for at least six months. Specialised programmes for women returning to the workforce and for professionals completing education later in life further broadened inclusion.

F4J exemplifies multi-stakeholder collaboration. Key partners include the World Bank (outcomes funder), the Palestinian Government, DAI Global (project implementation), Palestine Investment Fund (PIF), European Bank for Reconstruction and Development (EBRD), the Dutch Entrepreneurial Development Bank (FMO), and the Chilean-Palestinian diaspora fund "Semilla de Olivo." Nine local NGOs delivered training and placement services, supported by the DIB manager F4J Consulting Services.

Independent verification by Deloitte and financial audits by PwC reinforced transparency, while a multi-layered governance system of board oversight, structured reporting

and external audits ensured compliance with the highest international standards. The F4J DIB aligns with SDG #8 (Decent Work & Economic Growth), SDG #1 (No Poverty), SDG #4 (Quality Education), SDG #5 (Gender Equality), SDG #10 (Reduced Inequalities), and SDG #17 (Partnerships for the Goals). Locally, it supports the Palestinian National Employment Strategy and the Decent Work Programme, prioritising women's employment and vocational training in high-demand sectors such as healthcare, ICT, construction and education. The initiative also introduced a revolving fund mechanism, reinvesting early returns into subsequent projects to expand impact efficiently.

Challenges such as the COVID-19 pandemic and regional instability were mitigated through hybrid training, diversification across sectors and a focus on healthcare and high-demand industries. By 2024, the programme had exceeded expectations, creating verified, sustainable employment and laying the foundation for the expanded F4J Careerz phase.

Through innovative financing tools, measurable outcomes, and resilient partnerships, the Palestine for Development Foundation is redefining development in Palestine, delivering dignity, opportunity and hope for its youth while demonstrating the transformative potential of results-based financing. Its initiatives empower communities to overcome systemic challenges and build long-term resilience. Looking ahead, the Foundation aims to scale its impact regionally, showcasing how sustainable finance can drive inclusive growth across the Middle East.



Despite escalating challenges in Palestine during 2025, PsDF, the social investment arm of PIF, remained dedicated to impactful community development. Our programmes focus on four pillars: supporting SMEs in marginalised areas, advancing education and youth capacity, promoting green and circular economy practices, and empowering CBOs and NGOs, delivering measurable, sustainable outcomes that strengthen social resilience and long-term awareness.

Mr. Ahmad Zidan  
General Manager (Acting)





# 1<sup>st</sup> RUNNER UP

(TIE)

## PARTNERSHIP & COLLABORATION CATEGORY



### Aldar Properties United Arab of Emirates



Since its establishment in 2004, Aldar Properties has emerged as Abu Dhabi's leading real estate developer, shaping sustainable urban development across the UAE. Listed publicly in 2005, Aldar has consistently embedded sustainability into its core business strategy, aligning with UAE Vision 2030, the Abu Dhabi Mangrove Initiative and the UN Sustainable Development Goals (SDGs).

In 2024, the company launched a pioneering partnership with the Environment Agency – Abu Dhabi (EAD) and Emirates Nature-WWF to integrate biodiversity conservation into urban development, with Saadiyat Island serving as the programme's focal point.

The initiative aims to build the first biodiversity baseline for the Saadiyat Marine National Park, a 1,400-hectare near-shore ecosystem of shallow coastal waters, establishing a science-based foundation for future development safeguards.

The programme leverages advanced scientific tools, including environmental DNA sampling, underwater monitoring, and Baited Remote Underwater Video (BRUV) surveys, identifying over 50 fish species alongside endangered species such as dugongs, dolphins and the Halavi guitarfish.

These insights inform Aldar's land-use planning and development practices, ensuring marine ecosystems are preserved while urban growth proceeds.

Community participation forms a central pillar of the initiative, with more than 90 trained volunteers, including 15 certified BRUV reviewers, supporting monitoring efforts. Activities such as beach patrols, nurdle hunts and awareness sessions engaged 419 residents, staff and students, while educational materials and field guides helped disseminate knowledge on marine conservation more broadly.

The initiative extends partnerships beyond the core collaborators. The National Aquarium Abu Dhabi contributed expertise in marine wildlife rescue, the UAE Dolphin Project supported sighting analysis, and schools such as Cranleigh Abu Dhabi hosted awareness events.

Additionally, beachfront hotels and property managers implemented turtle-friendly practices for staff and guests. This holistic engagement links biodiversity protection to community living, tourism and corporate operations, fostering a culture of environmental stewardship across multiple stakeholders.

The programme focused on three primary objectives: establishing a scientific biodiversity baseline, promoting community engagement and awareness and developing a Strategic

Environmental Stewardship Blueprint for replication across Aldar's landbank. Key achievements include over 200 hours of BRUV footage collected, 20 eDNA samples from five locations, 30 hours of diving surveys across six marine habitats, more than 24,000 nurdles collected during multiple hunts, and six beach patrols completed by trained staff and community volunteers.

By May 2025, these findings were validated and compiled into a replicable blueprint for nature-positive urban development practices.

Governance was structured through a tripartite agreement clarifying roles, responsibilities and reporting mechanisms. Oversight by EAD ensured regulatory compliance, Emirates Nature-WWF provided scientific leadership, and financial transparency was maintained through audited systems.

Regular coordination meetings and community feedback facilitated adaptive planning and continuous improvement.

The initiative supports SDG #14 (Life Below Water), SDG #13 (Climate Action), SDG #11 (Sustainable Cities) and SDG #17 (Partnerships), while aligning with the Kunming-Montreal Global Biodiversity Framework and Abu Dhabi's environmental strategies.

By combining science, partnerships and community engagement, Aldar Properties has set a benchmark for integrating biodiversity conservation into real estate development, demonstrating how the sector can deliver both economic value and ecological stewardship, while fostering sustainable, nature-positive urban growth.



Our collaboration with the Environment Agency – Abu Dhabi and Emirates Nature-WWF represents what is possible when science and community come together. By protecting Saadiyat Island's marine ecosystems and engaging residents as biodiversity stewards, communities can thrive in harmony with their natural surroundings. This approach goes beyond conservation – it is about shaping sustainable places where people and nature coexist.

**Ms. Salwa Al Maflahi**  
Executive Director of Sustainability  
and Community Outreach





## 2<sup>nd</sup> RUNNER UP (TIE)

### PARTNERSHIP & COLLABORATION CATEGORY

#### Dubai Municipality United Arab Emirates

بلدية دبي  
Dubai Municipality

Established in 1954, Dubai Municipality (DM) has been a cornerstone of urban planning, infrastructure and environmental management in the Emirate. Its mission, to ensure quality of life, sustainable urban growth and resilient public services, is underpinned by innovative solutions to some of Dubai's most pressing environmental challenges. A flagship initiative is the Stormwater and Groundwater Drainage Services Project (DS431) in Dubai South Residential City, demonstrating DM's leadership in strategic public-private partnerships. This project mitigates flooding risks by establishing an advanced drainage system directly linked to Dubai's Deep Tunnel Stormwater System (DS233).

Formalised in March 2025, the partnership includes DM as the lead implementing authority and Dubai South (Dubai World Central) as co-financier and developer, contributing AED 92 million toward infrastructure development, creating a model for cost-sharing between public and private sectors.

The project directly protects residents of Dubai South Residential City, ensuring safer housing and mobility by preventing flooding and water accumulation. The drainage system is designed to handle over 20 million cubic meters of stormwater per day, safeguarding homes, infrastructure and public health. Indirect beneficiaries include road users along Expo Road and Emirates Road, where the system shields critical transport links from flood-related disruption. Key outcomes include connecting five stormwater collection lakes with a combined capacity of 4 m<sup>3</sup>/s, eliminating seasonal water accumulation across the service area, and providing coverage for 7.7 km<sup>2</sup> of urban development.

The initiative supports SDG #6 (Clean Water and Sanitation) by improving water management, SDG #11 (Sustainable Cities and Communities) through infrastructure protection, and SDG #13 (Climate Action) by enhancing resilience to extreme rainfall events. Locally, it aligns with Dubai Urban Plan 2040 and DM's operational strategies to strengthen environmental sustainability, emergency preparedness, and quality of life.

Governance is anchored in a structured accountability framework. DM ensured compliance with Dubai's sewerage laws and safety codes, securing approvals and permits at multiple levels. Financial transparency is reinforced through independent audits, phased disbursements tied to verified milestones and structured reporting systems.

Oversight is maintained via regular progress reports, monthly review meetings and performance KPIs covering schedule, quality and budget compliance. The system also incorporates flexibility through variation orders, allowing adjustments to

pipe diameters (400 mm to 1,200 mm) and network extensions to optimise drainage capacity.

Community engagement played a key role, with Dubai South residents consulted to minimise inconvenience and provide feedback that informed mitigation measures. Key stakeholders, including the RTA, DEWA, Civil Defence, Etisalat, and du, were involved to ensure seamless integration with broader infrastructure and safety standards. Inter-agency coordination within DM, from legal and procurement teams to on-ground engineers, ensured efficient delivery and governance.

Challenges such as permitting delays and minimising urban disruption were addressed through joint technical committees, environmental management plans, dust suppression, water recycling from excavation, and strict occupational health and safety compliance. These measures ensured no environmental complaints were filed and resident satisfaction remained high.

By combining technical innovation, strong governance, public-private collaboration, and community engagement, Dubai Municipality's stormwater drainage project exemplifies sustainable infrastructure development, strengthening urban resilience and enhancing the quality of life for residents and visitors alike.

It sets a regional benchmark for integrated water management, aligning with Dubai's long-term sustainability vision. Looking ahead, the project will continue to evolve through smart technologies and green solutions, ensuring lasting impact for future generations.



At Dubai Municipality, we believe sustainable partnerships are key to building resilient cities. Our collaboration with Dubai South demonstrates how joint efforts transform challenges into opportunities that enhance safety, protect infrastructure, and promote environmental stewardship. This initiative reflects our shared commitment to innovation, transparency, and long-term sustainability, aligned with Dubai Vision 2040 and the UN Sustainable Development Goals.

**Engr. Fahed Ahmed AlAwadhi**

Head of Sewerage and recycled water projects department (SRPD)



## 2<sup>nd</sup> RUNNER UP

(TIE)

### PARTNERSHIP & COLLABORATION CATEGORY



## Ministry of Municipalities and Housing Kingdom of Saudi Arabia

وزارة البلديات والإسكان  
Ministry of Municipalities and Housing



Since its establishment in 1975, the Ministry of Municipalities and Housing (MOMAH) has been at the forefront of the Kingdom of Saudi Arabia's urban and social development. Anchored in Saudi Vision 2030, MOMAH integrates sustainability, community empowerment and inclusive growth into its flagship initiative: the Developmental Housing Initiative (DHI).

The DHI is a continuous national programme that provides sustainable housing solutions for vulnerable families, going beyond construction to create social stability, economic opportunity, and resilient communities.

The programme's strength lies in its multi-sectoral partnerships. Core collaborators include the National Housing Company (NHC), over 300 charitable associations, AL Waleed Philanthropies, and international organisations such as UNDP and UN-Habitat. Local municipalities, utilities and more than 117,000 volunteers in 2024 add further support.

MOMAH provides strategic leadership, while private developers and technology firms bring innovation and construction capacity. NGOs identify beneficiaries, manage housing units and deliver social services, while international partners contribute technical expertise and global best practices.

A robust governance framework ensures transparency, with independent audits, structured reporting, and digital platforms like Sakani enabling efficiency and accountability.

Operating across all 13 administrative regions of Saudi Arabia, the DHI addresses both urban and remote rural needs. In 2023, 19,000 families gained access to housing, with 6,000 units delivered in the first half of 2024.

By year-end, an additional 18,000 units were planned for delivery. Beyond physical housing, the initiative manages 19,000 rental default cases and implements 25,000 development interventions annually to improve quality of life.

Its digital footprint is extensive, with 99,000 online operations in 2024, while 135 development programmes and the establishment of 35 new non-profits further amplify social impact. To date, the programme has delivered 38,000 housing units, benefiting over 200,000 individuals and advancing Vision 2030's target of 70% homeownership.

Participatory planning is central to the DHI's approach. Beneficiaries are consulted through neighbourhood engagements, family visits and digital surveys to ensure interventions meet local needs. Civil society partners provide grassroots insights, while volunteers directly contribute to housing delivery and urban improvements.

Community development extends beyond homes, encompassing training, empowerment and social protection programmes that enhance cohesion and resilience across the Kingdom.

The initiative contributes directly to SDG #1 (No Poverty) by addressing housing inequality, SDG #11 (Sustainable Cities and Communities) by promoting urban sustainability, and SDG #17 (Partnerships for the Goals) by fostering multi-sector collaboration. Climate-conscious design, green building standards, and adaptive planning align the programme with global climate action goals and the Kunming-Montreal Global Biodiversity Framework.

Managing a programme of this scale requires careful co-ordination and timely delivery. MOMAH addresses these challenges through robust governance, capacity building for non-profit partners, and digital transformation to streamline operations. Regular reviews, independent evaluations, and adaptive planning ensure continuous improvement and scalability.

By embedding transparency, cross-sector collaboration, and measurable social impact, MOMAH's Developmental Housing Initiative is transforming lives, strengthening communities and redefining sustainable housing delivery in Saudi Arabia.

The programme exemplifies how coordinated government leadership, innovative partnerships, and inclusive planning can deliver lasting social, economic, and environmental benefits.



The Ministry of Municipalities and Housing has advanced community partnerships via the Developmental Housing Programme, improving quality of life and supporting needy families. The ministry pledges continued innovation, national talent empowerment, and sustainable urban development, aligned with national and global goals, reflecting the leadership's vision for a prosperous and sustainable future.

Eng. Wael Bin Mohammed Al-Othman

General Manager of Community Engagement





# SPECIAL RECOGNITION

## PARTNERSHIP & COLLABORATION CATEGORY



### Dubai Women's Association - Sheikha Latifa bint Mohammed bin Rashid Al Maktoum Award for Childhood Creativity United Arab Emirates



Established in 1973, Dubai Women's Association (DWA) has long been a driving force for family empowerment, education, and community development in the UAE. Among its most celebrated initiatives is the Sheikha Latifa Bint Mohammed bin Rashid Al Maktoum Award for Childhood Creativity, which was launched in 1998 following H.H. Sheikha Latifa's appointment as Ambassador for Children of the World at the Paris Children's Forum. Guided by the vision that "childhood is a shared responsibility".

The award provides a platform to discover, nurture, and celebrate creativity among children and youth aged 8–18, extending opportunities to People of Determination up to 25. Participants explore 18 fields, including religious studies (Qur'an, Hadith & Islamic research), science and technology (programming, robotics & applied sciences), literary arts (stories, essays, poetry & oratory), media (journalism & caricature), visual arts (drawing, sculpture & photography), and research (environmental, historical, geographical & oral heritage). This wide spectrum ensures children are empowered to express themselves while honouring cultural heritage and fostering innovation.

By 2024, the Latifa Award had directly benefited 7,531 children, while DWA's wider initiatives reached 52,209 families and community members. Initially focused on the GCC, the award expanded globally through digital platforms such as the Virtual Museum for Children's Creativity and the Latifa Literary Creativity Portal.

During the COVID-19 pandemic, these platforms enabled international participation, ensuring uninterrupted engagement and learning.

The programme's success stems from multi-stakeholder collaboration. Corporate partners, including Dubai Electricity & Water Authority (DEWA), Commercial Bank of Dubai, Emirates Post, Mansour Jewellers, and Asset Management Group, provide financial support, while technical guidance is delivered by academic institutions, trainers and expert judges. At the grassroots level, partnerships with schools, nurseries, cultural centres, and NGOs ensure children from diverse backgrounds can participate.

Parents are engaged through the Mothers' Council, while the Youth Council for Leadership and Innovation develops award winners into role models. A Volunteers' Coordinators Council further enhances community involvement, embedding social responsibility across the programme.

Governance and transparency are central to the award's operations. The award is managed under the Dubai Women's Association (DWA), chaired by H.H. Sheikha Hind Bint

Maktoum Al Maktoum, President of the Award, with the patronage of H.H. Sheikha Latifa Bint Mohammed Bin Rashid Al Maktoum, and with guidance and follow-up by H.H. Sheikha Amina Bint Humaid Al Tayer, President of DWA.

The programme operates with structured monitoring mechanisms, and clear and precise selection criteria focusing on innovation, sustainability, and social impact, in addition to annual impact reviews, stakeholder surveys, and audited financial accounts that ensure full transparency.

Beyond celebrating creativity, the Latifa Award fosters values of national identity, family cohesion, peaceful coexistence and volunteerism. Initiatives such as "My Daily Heritage" and "On the Steps of My Ancestors" strengthen cultural connection, while campaigns like "Nobility and Giving" encourage volunteerism.

Workshops, conferences and dialogue platforms provide further opportunities for learning, mentorship and leadership, positioning the award as a regional benchmark for children's empowerment. Certificates are recognised across the GCC as a prestigious mark of excellence.

Through inclusive programming, robust governance and measurable community impact, Dubai Women's Association, through the Sheikha Latifa Award, continues to inspire creativity, resilience and innovation among children, demonstrating that investing in youth is essential for building a prosperous, innovative and socially responsible future.



From the vision of the Dubai Women's Association, the Latifa bint Mohammed bin Rashid Al Maktoum Award for Childhood Creativity was launched in 1998, when H.H. Sheikha Latifa was named Ambassador of the Children of the World in Paris. For 27 years, under H.H. Sheikha Hind's directives, with H.H. Sheikha Latifa's patronage and H.H. Sheikha Amina's support, the Award has nurtured creativity with the motto: "Childhood is a shared responsibility."

H.E. Amina Al Dabbous  
Al Suwaidi  
Executive Director



# SPONSORS' PROFILES





# PLATINUM SPONSOR

## Gulf Petrochemical Industries Company



The Gulf Petrochemical Industries Company is a joint venture, equally owned by BAPCO Energies in the Kingdom of Bahrain, SABIC Agri-Nutrients Investments in the Kingdom of Saudi Arabia, and Petrochemical Industries Co. (PIC) in the State of Kuwait.

GPIC uses natural gas which is readily available in the Kingdom of Bahrain as a feedstock for the production of ammonia, urea and methanol. GPIC considers itself a role model in the protection of the environment and was the first industrial company to use practical demonstration projects to verify the environmental credentials of its operations. A fish farm, a bird sanctuary, palm tree plantations, and a herbal garden have been established at the GPIC site. The challenges of regional and global climate change have always been at the forefront of GPIC's strategies.

GPIC has a robust and internationally recognised Safety, Health and Environmental Management System. The company has won many accolades including the Sir George Earle Trophy from RoSPA, UK, and the R.W. Campbell Award from the National Safety Council, USA, for excellence in HSE management systems, and the winner in the Arabia CSR Awards in consecutive cycles.

GPIC is also a leader in the field of sustainability and corporate social responsibility; it contributes to many of the community's issues aimed at education, women's empowerment, sports and health.

# SILVER SPONSOR

## McDonald's UAE



Operating since 1994, Emirates Fast Food Co., the owner and operator of McDonald's restaurants in the UAE prides itself on being a local member of the community and is firmly committed to being a responsible leader in the QSR sector. McDonald's UAE has been a strong supporter of sustainability and environmental preservation which has been endorsed through its long-standing partnership with Emirates Environmental Group.

This partnership has resulted in many green initiatives such as Planting a Greener Future, Clean Up UAE, and the Can Collection Drive that have made a positive impact on the local environment. McDonald's UAE is also a founding member of the Arabia Corporate Social Responsibility Network.

In an ongoing effort to make a positive impact on the environment, McDonald's UAE started its biodiesel programme to reduce its carbon footprint in July 2011. Through this programme all McDonald's used cooking oil is collected from its outlets across the UAE, converted into 100% biodiesel, and is used to fuel the company's logistic fleet and to date they saved over 26 million kg of CO<sub>2</sub> emissions. Also, McDonald's UAE has begun implementing eco-friendly packaging across the market - wooden stirrers, wooden cutlery, and paper straws are being introduced as sustainable alternatives to plastic, with a full rollout across all its restaurants to be completed by the end of 2024. By end of 2025, McDonald's UAE is committed to significantly reduce the use of plastics in Happy Meal toys and increase the use of sustainable materials across its product line.

## China State Construction Engineering Corporation Ltd.



中建中东  
CSCEC MIDDLE EAST

CSCEC Middle East, a wholly-owned subsidiary of CSCEC Group, entered the UAE in 2003 and officially registered in Dubai in 2005. Over two decades, it has become the largest international contractor in the Middle East, operating in the UAE, Saudi Arabia, Kuwait, Qatar, Oman, and Bahrain. Its business spans housing, civil and public infrastructure, MEP, digital and smart infrastructure, steel structures, and investment.

The company has secured contracts worth \$19.6 billion, achieved \$11.5 billion in revenue, and delivered over 130 projects, including hotels, hospitals, airports, data centres, bridges, and railways. It has built 17 super high-rises above 200 meters, 4,500 villas, 22,000 apartments, and extensive public infrastructure: 600 km of roads, 207 bridges, and 152 km of railways.

CSCEC Middle East has received more than 100 global awards, including the Sheikh Khalifa Excellence Award and Mohammed Bin Rashid Al Maktoum Business Award, and has won the British Safety Council International Safety Award six years in a row. Through its UpWeBuild programme, it has created 350,000 jobs, earned the Taqdeer Award, and secured Arabia CSR & Sustainability Awards for four years. Actively collaborating with UAE environmental groups, it contributes to sustainable development while driving innovation under its "361 Strategy".

# Conclusion

The experience of the winners and finalists of the 18<sup>th</sup> Cycle of the Arabia CSR and Sustainability Awards underscores a defining shift in corporate thinking: the embrace of long-term, forward-looking strategies that balance profitability with purpose. At the heart of these strategies is the recognition that organisations need to address current needs and also anticipate emerging challenges and opportunities well into the future. Short-term profitability, once the central metric of success, is increasingly seen as insufficient, and at times even detrimental, to consistent growth and resilience. The winners of this cycle have demonstrated a clear understanding that delaying action today risks forfeiting the ability to mitigate future risks or capture new opportunities.

Environmental responsibility, ethical governance, and social impact have decisively moved from the periphery to the centre of boardroom discussions. What defines tomorrow's business is no longer the trade-off between financial and non-financial objectives, but their alignment. Companies are beginning to internalise the fact that integrating sustainability into core strategy is not a concession, it is an enabler of competitiveness. Although today's complex geopolitical environment continues to test globalised and interconnected economies, momentum in emerging domains such as renewable energy, artificial intelligence, green finance and sustainable infrastructure illustrates the resilience of ESG-driven growth pathways. These developments are not temporary adaptations, but structural shifts that will continue to shape the future of business.

As highlighted in a recent Harvard Business Review article, "Corporate Sustainability Is in Crisis. What Should Companies Do Now?" authors Georg Kell, Martin Reeves and Helena Fox argue that "long-term sustainability objectives do not have to be in direct tension with short-term wins. Businesses that can navigate both, stand to gain significantly." Companies that invest in material efficiency, localisation strategies, climate risk mitigation, or innovation-driven differentiation are building long-term sustainability and also realising immediate operational and competitive advantages. The authors conclude that the growing portfolio of sustainable business model innovations is poised to transform sustainability from a perceived burden into a "self-sustaining source of profit and advantage."

The case studies featured in this cycle of the Awards resonate strongly with this perspective. Each participating organisation has embedded sustainability into its corporate DNA, anchored in ethics, accountability, and transparency. Their models of operation reflect the conviction that long-term profitability is inseparable from sustainable business practices. In practice, this has translated into holistic approaches where economic, environmental, and social performance are interdependent. Day-to-day operations are modulated to minimise adverse impacts while maximising shared value for all stakeholders. Investments in ESG areas are not treated as discretionary, but as strategic imperatives with clear business cases and long-term returns.

Crucially, these organisations recognise that true success extends beyond financial performance. It is also measured by their ability to interpret societal signals, align with universal goals, and contribute meaningfully to sustainable development and equitable growth. Their journeys are evidence that sustainability is no longer an abstract ambition but a practical and profitable pathway forward.

The Arabia CSR Network takes pride in celebrating these achievements and providing a platform that amplifies the impact. By showcasing these leaders, the Awards reaffirm that the region is not only keeping pace with global sustainability trends but is actively shaping them.





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